



The National Anthem

By: Patrick S Castagne

Forged from the love of liberty in the fires of hope and prayer, With boundless faith in our destiny We solemnly declare...
Side by side we stand Islands of the blue Caribbean Sea, this our native land we pledge our lives to thee...

Here every creed and race finds an equal place and may God bless our nation Here every creed and race finds an equal place and may God bless our nation.



Credit Union Prayer

[Prayer of St Francis of Assisi]

Lord, make me an instrument of thy peace
Where there is hatred, let me sow Love
Where there is injury, Pardon
Where there is doubt, Faith
Where there is despair, Hope
Where there is darkness, Light
And where there is sadness, Joy

O DIVINE MASTER

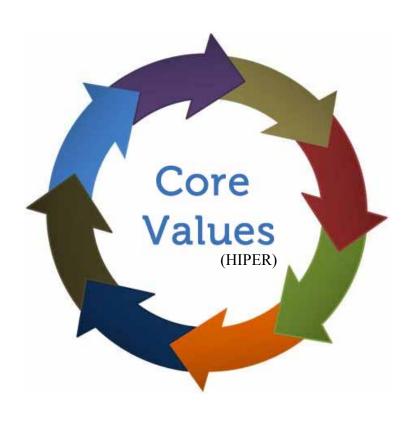
Grant that I may not so much seek
To be consoled as to console
To be understood as to understand
To be loved as to love
For it is in giving that we receive
It is in pardoning that we are pardoned
And it is in dying that we are born to
ETERNAL LIFE



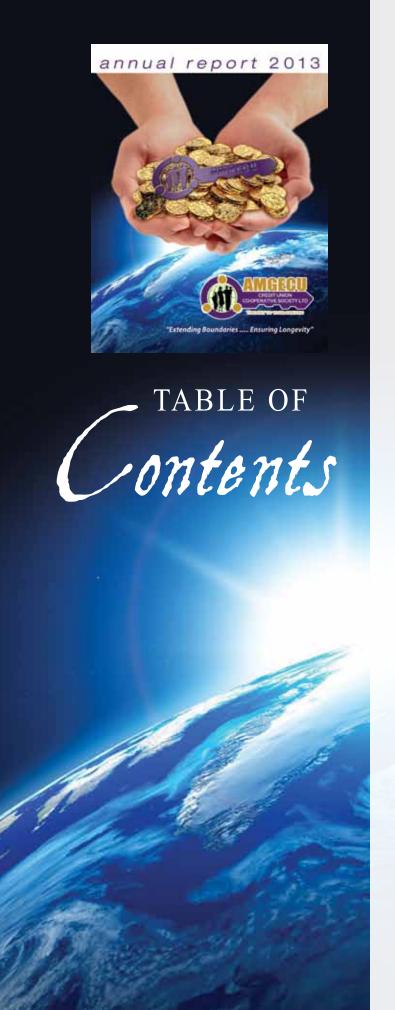


MISSION STATEMENT

A co-operative providing financial and other services, which supports the socio-economic and educational needs of our stakeholders through our valued staff.



- Honesty We are committed to building high levels of honesty in all our relationships and known to be reliable and credible.
- Integrity We are committed to being true to our word/keeping our promises, following through on our commitments/deadlines and maintaining high ethical standards in our business dealings.
- Performance Excellence We will work together as a unified team with a common cause which will pervade all our activities, including relations with our customers.
- Respect We will honour each person as an individual as well as respect and care for each other and each other roles.



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NOTICE OF 58th ANNUAL GENERAL MEETING

NOTICE is hereby given that the 58th Annual General Meeting of AMGECU Credit Union Co-Operative Society Limited will be held on Saturday 22nd March 2014 at Andre Kamperveen Hall, Centre of Excellence, Macoya Road, Tunapuna at 2:00 p.m.

AGENDA

- 1. Call to Order National Anthem, Invocation and Minute of Silence
- 2. Notice Convening Meeting
- 3. President's Address
- 4. Feature Speaker
- 5. Confirmation of Minutes of the 57th Annual General Meeting held on Saturday 23rd March, 2013
- 6. Business Arising from the Minutes
- 7. Acceptance of Reports for 2013
- 8. Elections of Officers
- 9. Auditor's Report/Financial Statements 2013
- 10. Resolutions
- 11. Review of Income/Expenditure Estimates for 2014
- 12. General Business
- 13. Vote of Thanks and Formal Closure

BY ORDER OF THE BOARD OF DIRECTORS

Beverly Young

Secretary/General Manager



STANDING ORDERS

- 1. (a) A member shall stand when addressing the chair.
 - (b) Speeches are to be clear and relevant to the subject before the meeting.
- 2. A member shall only address the meeting when called upon by the Chairman to do so, after which, he/she shall immediately take his seat.
- 3. No member shall address the meeting except through the Chairman.
- 4. A member may not speak twice on the same subject except:
 - (a) The Mover of a motion who has the right to reply.
 - (b) He/she rises to object or to explain (with the permission of the Chair).
- 5. The Mover of a "Procedural Motion" / (Adjournment, Lay on the table, Motion to postpone) shall have no right of reply.
- 6. No speeches are to be made after the "Question" has been put and carried or negated.
- 7. A member rising on a "Point of Order" shall state the point clearly and concisely (A "Point of Order") must have relevance to the "Standing Orders".
- 8. (a) A member should not "call" another member "to order" but may draw attention of the chair to a 'breach of order".
 - (b) In no event can a member call the chair "to order".
- 9. Only one amendment should be before the meeting at one and the same time.
- 10. When a motion is withdrawn, any amendment to it fails.
- 11. The Chairman shall have the right to a "casting vote".
- 12. If there is equality of voting on an amendment and if the Chairman does not exercise his casting vote, the Amendment is lost.
- 13. Provision is to be made for protection by the Chairman from vilification (personal abuse).
- 14. No member shall impute improper motives against another member.



GUIDELINES FOR NOMINEES:

A member offering himself/herself for office in AMGECU

- Must not be bankrupt or an applicant for bankruptcy.
- Must be of sound mind.
- Must not be an employee of AMGECU.
- Must not have been convicted of an offence involving dishonesty.
- Must not be delinquent in repaying his/her loan.

ADDITIONALLY, IF ELECTED, A MEMBER MUST BE PREPARED TO GIVE GENEROUSLY OF HIS/HER TIME TO:

- Attend Board and Committee meetings.
- Attend seminars and training courses.
- Attend other meetings and events of the Credit Union movement.

PLEASE NOTE THAT:

- Regular Board of Directors' meetings are held on the last Wednesday of every month commencing at 5:00pm.
- The Credit Committee must meet at least once a week, every week of the year, the newly elected Committee will determine its meeting day and time.
- The Supervisory Committee will determine its meeting day and method of operations.

AMGEGU

annual report 2013

PRESIDENT'S MESSAGE

I extend a warm welcome to specially invited guests, fellow Directors, Committee Members, Members of Staff and the General Membership present at our Credit Union's 58th Annual General Meeting.

Notwithstanding the prevailing low interest rate environment AMGECU has continued to strengthen its competitiveness with comparable rates and improved customer service. In spite of a subdued economic growth environment, AMGECU continues to demonstrate resilience, prudence in financial management, and commitment to the membership and other stakeholders by attaining creditable financial results in a continuously challenging economy.

As we enter the new period of 2014 with a marginally better economy than last year, we are faced with margin compression, increased operating expenses, and a loss of membership due to retrenchment.

In 2013 your Board has worked diligently with the Management on the basics of improving the experience of our membership; while doing business with us by upgrading our facilities and re-tooling in terms of employee replacement and retraining, along with the revision of policies to comply with the regulatory requirements.

In 2014 AMGECU will strive to ensure that our members are better off doing business with us than with our competition by defining the improved experience we seek to create while refocusing on making the lives of our membership better and exploring ways to help them solve specific problems that they are dealing with.

I wish to thank the Board members who have served AMGECU for the past year. Your dedication to the membership and your devotion to your corporate responsibilities are greatly appreciated. It is a delight to work with the management and staff who has delivered an improved service to you our members. In addition, it is gratifying to note that the staff at AMGECU is now enjoying a warm and encouraging atmosphere in which to work. Thanks to everyone who has contributed to creating this positive environment from both management and staff.

I am pleased to announce that the Board has declared a share dividend rate of 5.38% which remains quite competitive in today's market place.

AMGECU's Board of Directors continue to keep abreast of the changes that are taking place to keep us in tune with regulation changes in how we operate, and to keep us competitive with changes that are rapidly altering the way business is conducted in the broader marketplace. We are striving to be pro-active in our approach to serving you our members.

It has been a pleasure to serve you as President of the Board of Directors. I wish to thank the Board, Management and Staff for all their support over the past year. It has been a true privilege to serve you.

Respectively submitted,

RUSSELL GULSTON



MINUTES OF THE 57TH ANNUAL GENERAL MEETING OF AMGECU CREDIT UNION CO-OPERATIVE SOCIETY LIMITED HELD ON SATURDAY MARCH 23, 2013 AT THE ANDRE KAMPERVEEN HALL, CENTRE OF EXCELLENCE, MACOYA ROAD, TUNAPUNA.

PRESENT WERE:

BOARD OF DIRECTORS:

Russell Gulston President Debra Contaste Vice President Patrice Samuel Director Cynthia Carr-Hosten Director Fitzroy Dove Director Soria Subran Director Denise Douglas Director Judy Raghoonanan-Williams Director Fitzherbert Noel Director Rosa Redon Director Justin Ayoung Director

CREDIT COMMITTEE: SUPERVISORY COMMITTEE:

Elizabeth Ramoo Annisa Lara

Calvin Henry Charmaine Theodore Annette Toussaint-Francis Richard Halfhide

Cuthbert Tracey Capildeo Singh

INVITED GUESTS:

L. Anthony Watkins Feature Speaker

Neal Alexander Auditor, Pannell Kerr Foster Accountants & Business Advisors

Miranda Barthol Ministry of Labour & Co-Operatives

Karyl Adams Commissioner for Co-Operative Development

Angela Ramkissoon Ministry of Labour & Co-Operatives

Beville Phillianders President Government Printery Credit Union Wesley Francis Vice President - Guardian Credit Union

Dianne Joseph Office Manager – Cooperative Credit Union League of T & T
Davika Ramnarine Compliance Officer – Cooperative Credit Union League of T & T
Shevonne Williams Senior Accountant - Cooperative Credit Union League of T & T

Khelana Cook Girwar & Deonarine

Genevieve Browne Customer Service Ambassador CUNA Caribbean Insurance Society Limited



Minutes Continued

STAFF:

Beverly Williams-Young - General Manager/Secretary
Deborah Celestine York - Accountant / Office Manager

C. Vidya Ramsawak-Abdool - Senior Credit Officer

Parbati Bridglal-Clarke - Internal Auditor / Compliance Officer Feleena Jones - Administrative Services Assistant Gillian Ellies - Administrative Services Officer

Esha-Ann Daniel - System Administrator Audra Paul-Farris - Accounting Assistant

Michael Hope - Accounts/Insurance Clerk (Ag)

Vashti Sooknanan - Loans Customer Service Representative II Sindy Robinson - Loans Customer Service Representative I

Boniface Cumberbatch - Temporary Operations Assistant

Shelly Ann Hannibal - Cashier

Ronald Contaste - General Assistant (Ag) Nicole Hernandez - Debt Recovery Officer

Marsha Wallace - Receptionist/Customer Service Representative

Naipaul Sookhan - Courier/Office Assistant Nahaida Borde - Car Park Attendant

Excused: Stephanie Hutchinson-Billy - Computer Operator

1.0 CALL TO ORDER

- 1.1 The President Mr. Russell Gulston called the meeting to order at 2:10 pm with one hundred and one members present.
- 1.2 He invited all to stand for the National Anthem played via the P.A. System followed by the recitation of the Credit Union Prayer.
- 1.3 The President asked all to remain standing for a minute silence and extended heartfelt condolences to the families of Credit Union members, who died during the year in review 2012 namely:

Grace Rodriguez Dexter Chin Ryan Sakhan
Gloria Bailey Patricia Joseph Sookram Phaykoo
Christopher Mutroo Clevelan Matthews Bertie Latham
Calvin Browne Kenneth Lalla Steve Singh

Bernadette Joseph

2.0 OPENING REMARKS

The President extended a warm welcome to all present including the Feature Speaker, invited guests, former Directors and Pensioners, Past Committee Members, Board of Directors, Credit and Supervisory Committees and the General Membership to the 57th Annual General Meeting (AGM).

3.0 HEALTH & SAFETY BRIEF

Mr. Carl Pukerin of the Centre of Excellence HSE Management Team welcomed all to the Centre of Excellence, especially to the Andre Kamperveen Hall, where the meeting was being held. Under the OSHA Act regulations he highlighted the locations of the washroom facilities, the building layout, including emergency exits, fire extinguishers and hose reels, the meaning of the whistles/siren sounds, which would sound in the event of any



Minutes Continued

emergency including fire, the designated and alternative muster points upon exit of the building. He advised the membership that the building was a smoke-free environment.

4.0 GENERAL INFORMATION

- 4.1 The chits given at the registration desk entitled members to a token, door prize and a meal at the close of the meeting. All Staff who were members of AMGECU were entitled to the door prizes.
- 4.2 Members were asked to update the members' data forms at the registration desk.

5.0 STANDING ORDERS

The President brought to the attention of the membership the Standing Orders as contained on page 7 that would govern throughout the meeting. Mrs. Jennifer Francis-Taylor moved a motion that the Standing Orders numbered 1-14 be adopted and it was carried by a majority show of hands.

6.0 NOTICE CONVENING THE MEETING:

The President invited the Secretary/General Manager, Mrs. Beverly Williams-Young to read the notice convening the 57th Annual General Meeting contained on page 6 of the brochure.

7.0 FEATURE SPEAKER

The Vice President, Ms. Debra Contaste, introduced the Feature Speaker for the afternoon Mr. L. Anthony Watkins as follows:

"Mr. Watkins is the Principal of Odyssey Consult Inc. and has worked extensively across the region with major companies in the Finance, Energy, Service, Public and Manufacturing Sectors.

He has served as a member of the Board of Management of the Caribbean Industrial Research Institute (CARIRI), the Board of Directors of the National Petroleum Marketing Company of Trinidad and Tobago Limited (NP), the Trinidad and Tobago Public Service Commission, the Commissions Board of the Trinidad and Tobago Defence Force, the Board of Trustees of the John Hayes Memorial Kidney Foundation, the reconstituted Board of CLICO (Trinidad) Limited and Angostura Holdings Limited and is currently Chairman of the Board at the Foundation for the Academic Advancement of Spiritual Baptist Youth.

His involvement in sport includes work with Administrators, Coaches and Players on National and Regional Teams in the areas of Management and the Psychology of Performance. After majoring in Psychology at the University of Toronto, he worked extensively in the fields of Social Pathology/ Mental Health, Correctional Services and Psychiatric Forensic Assessment. On his return to Trinidad and Tobago, he worked as a Guidance Officer, tutored with the University of the West Indies School of Continuing Studies and was the National Coordinator for the Attitudinal Development Project of the Youth Training and Employment Partnership Programme (YTEPP).

Regionally he is actively sought after as a Keynote Speaker and has presented at regional business conferences of the Human Resource Management Association of Barbados, the Insurance Association of the Caribbean, the Employers' Consultative Association of Trinidad and Tobago, CARILEC, Development Finance Limited, the Caribbean Conference of Credit Unions, the Jamaica Employers' Federation and Dominica Employers Federation.



Minutes Continued

He has facilitated many Cabinet Team building Retreats and executive team building and has shared the stage with the world-famous motivational speaker, Les Brown.

His work in both Public and Private Sector Organizational Transformation since the early 1990's included Visioning and Strategy Development, Transformation and Merger Management, Executive Team Building and Leadership Development.

He has authored many local and regional business publications."

8.0 FEATURE ADDRESS

Mr. Watkins began by thanking the President and Directors for the invitation extended to him to address the Annual General Meeting. He remarked that he felt honoured to hear of his many accomplishments outlined earlier, which made him think he had something worthwhile to share. He spoke on the theme "Planting seeds for the future."

He began by saying his mother, who is still alive, was born in Tobago in 1921, in the rural village of Orange Hill, which was mainly an agricultural community. They reared animals, the famous Tobago peas and cassava. Fundamental to his mother's life was the desire that her children would not get into the field of agriculture but get a 'good job.' Aunts and Uncles moved away from the land, and some became public servants.

While we benefit from what the land produces not many of us want to sweat, get our hands dirty, or our children involved in the land which saw the demise of 4H clubs in primary schools. He questioned; 'How many of us still have a kitchen garden? How many of us dirty our hands or plant seeds in a real way?'

The United Nations addressed the issue of food security as 'even if you don't plant it, once you can purchase it - that is food security,' which is a dangerous notion.

He gave an analogy of rearing a plant from seed to fruit, the care involved, that is, nurturing, watering, and protection from insects or the elements, waiting for nature to take its course and finally reaping the fruit. He thought that the character building lessons learnt from this exercise was lost to a culture of 'fast food,' which is allied to the illusion of instant.

In his second analogy, he posed the question "how many of us drink instant coffee?" He took us from the planting of the coffee bean to the drinking of a cup of instant coffee. These included planting the seed, reaping, transporting to processing plant, crated and shipped in a container, warehoused, supermarket, shelved, purchased and taken home and then when desired, brewed and drank. There is no instant, if we understand this concept, there is no quick fix.

The notions of the Credit Union's financial future should be solid and sustainable as follows:

- 1. Potential our institution has work to do. Sometimes seeds appear to be battered or bruised, but that seed has the possibility/potential to become a tree, and within the Credit Union we have the seeds of potential that can bring us massive success.
- 2. Timing: everyday is not planting day, and he quoted from Ecclesiastes "To everything there is a season; a time to plant, a time to pluck up that which is planted."
- 3. The Condition in which we plant things: Who are the people we listen to and tune in for the correct message?



Minutes Continued

- 4. Nurturing: Whose job is it to nurture or plan our financial requirement for stewardship, or pay attention to the business of the seeds we have planted? Is it us or the Supervisory Committee? Who really takes responsibility, stands guard, protects, encourages, or supports, as they harness the resources that are ours?
- 5. Future plans: There is a connectedness in things fulfilled the day will come when that seed will take care of us. The future fulfilled potential and reciprocity depends on if we take care of that seed. He likened it to a long mango tree planted some one hundred years ago by persons unknown and how many had benefitted from the many facets of its existence example shade, shelter to birds and nourishment. This is the opportunity we have to continue to give in a selfless way. We must understand that this is to secure the lives of others long after we have gone. He quoted in song an excerpt of one of Ras Shorty I calypsoes "Wha you cryin for doh cry, wha you bawlin for doh bawl,"

He ended by encouraging us to ask ourselves – 'What seeds will we plant? What choices will we make today?' He advised that we should think and plant carefully, in order to move on to a life of success.

9.0 CREDENTIAL REPORT 1

At 3:05 pm there were 254 members present.

10.0 MOTION FOR MINUTES BE TAKEN AS READ

Mr. Fitzroy Dove moved a motion that the minutes of the 56th Annual General Meeting held on Saturday March 24, 2012, as contained on pages 10-18 be taken as read. This was seconded by Soria Subran and carried by a majority show of hands, with one member not in favour.

11.0 CORRECTIONS / OMISSIONS FROM MINUTES

The following corrections were made to the minutes:

- Page 11 heading Staff line 1 change 'genera' to **general**
- Page 14. Omission 16.0 Election of Officers change 'voted to key' to voted to fill key
- Page 19 Heading Assets second line delete **2012 to**
- Page 20 corrections MEETING PERIOD 2011 to JANUARY 2012 replace it with April 2012 to January 2013
- Board members delete (10) and (5)
- Page 21 heading obituaries change '2011' to **2012**
- Heading: Outgoing Directors 2011 2014 remove Rosa Redon and insert 2012 2014 elected to serve 2 years
- 2010-2013 Remove Ralph Attong and insert 2012-2015 who was subsequently disqualified under bye law 29 (f)
- Page 23 Proposed dividend change second line 'seed' to **seeds**
- Page 24 correction Sports and Culture "Sub heading Junior Members Christmas party" first line change 'was held Sunday' to was held on Sunday
- Page 25 Marketing: 5th line change Ramsawak-Abdul to **Ramsawak-Abdool**
- Retirees: 6th Line Change Blanche-Fraser to **Blache-Frazer**
- Retirees insert Terrence Paty
- Page 28 Supervisory Committee: 1st line change "it's" to its
- Change subheading 'Loans Applications' to Loan Applications
- 3rd Line Change "periods that of' to **periods of**
- Page 35 index page numbering change '33, 34, 35, 36, 37, 39, 40, 63' to 36, 37, 38, 39, 40, 42, 43, 66.



Minutes Continued

Received from the floor:

- Mrs. J. Francis-Taylor concerning the times and credential reports as follows at 6:00 p.m. there were 412 members present and at 6:55 p.m. there were 418 members present.
- Mr. Alleng page 14 Delinquency Report delete special interim meeting to Special General Meeting
- Mr. Tracey Page 14 under delinquency line 4 change 'Ansa' to **ANSA**
- Page 15 under Credit Committee Anushka Alleng & Heather Morris company name omitted

12.0 COMMENTS

- 12.1 Mr. Blandin commented that to be able to read the brochure thoroughly, it should be distributed earlier to the membership, at least two weeks in advance so that worthwhile contributions could be made.
- 12.2 Mrs. Francis-Taylor observed that normally the books were delivered to the subsidiary that was not done so subsequently, she would be unable to make a knowledgeable contribution about the content. However, she congratulated the Board on the appearance of the brochure.
- 12.3 The President replied that there was no excuse for it being late. The books were received on the 15th March and distributed to all the subsidiaries. He apologised on the Board's behalf for the untimely delivery of same.

13.0 CONFIRMATION OF MINUTES

The minutes were confirmed on a motion moved by Mr. Harrichanda Singh and seconded by Mr. Cuthbert Tracey and carried by a majority show of hands.

14.0 BUSINESS ARISING FROM THE MINUTES

- 14.1 Page 17: AMGECU'S STRATEGIC PLAN: Mr. Gulston informed the membership that AMGECU's Strategic Plan, to focus on the youth of AMGECU, by the establishment of a youth arm was ongoing.
- 14.2 REBATES ON INTEREST PAID: Mr. Marquez noted that consideration for rebates on interest paid was not noted in the minutes. The President replied that upon the recommendation of the Retirees Club the rebate on interest paid would be considered during the next fiscal year on an annual basis. It was difficult to do it during the year in review because of management constraints.
- 14.3 CHANGES TO BYE LAWS: Amendments made to the Bye-Laws were not completed, to allow for a structural change of the Board of Directors. Mr. Alleng asked whether the Board had written to the Cooperative to have the changes approved. The President suggested that it be democratically brought to the membership for consensus before officially writing the Commissioner of Cooperatives.
- 14.4 UPDATE ON FOUR VACANCIES: The vacancies included a General Manager/Secretary, an Accountant/Office Manager, an Administrative Services Officer and a Marketing Representative. Persons were selected and chosen to fill these positions. However, the Marketing Representative opted to vacate the position due to personal reasons.
- 14.5 The President said the Board assumed the mantle to operate the Credit Union for the last eight months, in the absence of a General Manager/Secretary and Accountant/ Office Manager. Ms. Charles, past General Manager/Secretary assisted with the motivation of Staff and functionality of the Credit Union.
- 14.6 In July 2012 a General Manager/Secretary was hired in the person of Mrs. Beverly Williams-Young, who upon assuming the position had to familiarize herself with the Staff, the Operations and Strategic Intent of the Credit Union.



Minutes Continued

14.7 Mr. Denzil Parris mentioned that two key personnel left and hoped the Board was able to identify the reasons. The President replied that the incumbents resigned due to personal reasons; therefore the Board was unable to conduct any exit interviews.

15.0 CREDENTIAL REPORT 2

At 3:50pm there were 328 members present.

16.0 REPORTS FOR 2012

- 16.1 A motion that all reports appearing on pages 19-32 were taken as read was moved by Mr. Winston Pierre, seconded by Mr. Anthony Alleng and carried by a majority show of hands.
- 16.2 The President asked for any corrections / amendments to the Reports and the following correction was made:
 - (i) Page 20 Board of Directors attendance for Judy Raghoonanan-Williams and Justin Ayoung should include that they be excused from one meeting each.

17.0 QUESTIONS/STATEMENTS ON REPORTS

- 17.1 Mr. Blandin made the following recommendation:
 - That there should be a breakdown of the membership eg Employees, Ex-employees, Junior members, etc.
 - Delinquency Breakdown of the indebtedness of members in dollars and cents.
 - He sought clarification on the new reporting and collection system.
- 17.2 The General Manager replied that there were some deficiencies in the reporting system used by the Credit Union. In 2007, the software provider recommended changing the reporting system. In October 2012 there was a conversion to a new reporting system and that had been completed in January 2013.
- 17.3 The President also stated that the delinquency reports previously submitted for the past ten years were inaccurate and the Board had to stand the financial consequence. The Commissioner would be sought for guidance regarding delinquency issues discovered with the new system, as they could not continue to reflect figures and the negative effects on financial reporting, which the new Board will correct.
- 17.4 Mr. Tracey asked/commented:
 - He commended the Board on the effort made regarding delinquency and to continue its reduction.
 He looked forward to the results of the new reporting system to be implemented given the challenges regarding loans.
 - He referred to figures regarding Membership contained on Page 29 of 2012 report which showed 5247 members. However this year 4944 members were recorded which shows a difference of 303 and requested clarification.
- 17.5 The President responded that with the cleanup many errors were found on the system and this number reflects a truer figure, as they could no longer give erroneous statistics to the membership.
- 17.6 There were no further questions or comments from the floor regarding the reports.



Minutes Continued

18.0 CONFIRMATION OF REPORTS

The reports were confirmed on a motion moved by Mr. Cuthbert Tracey, seconded by Mr. Denzil Parris and carried by a majority show of hands.

19.0 CREDENTIAL REPORT

At 4:12 p.m. there were 358 members present.

20.0 ELECTION OF OFFICERS

The President called on the Nominations Chairperson Mr. MacArthur Marquez to give the guidelines for the election process. Mr. Marquez outlined the rules of the Bye-Laws on Nominations, Selection and Criteria. The Committee thanked all who volunteered to serve the Credit Union. He then invited Ms. Miranda Barthol the Returning Officer from the Ministry of Labour and Co-operatives Division, to facilitate the process.

21.0 During the counting of the ballots Ms. Danielle Nivet sang "You Raised Me Up."

22.0 The following members were elected to serve:

22.1 **SUPERVISORY COMMITTEE:**

| NAME | COMPANY | VOTES |
|--------------------|------------------|---------------------|
| Annisa Lara | ANSA Mc AL | 211 |
| Veronica Toussaint | Alstons Shipping | 148 |
| Charmaine Theodore | Ex Employee | 216 |
| Cheryl Lutchman | Carib Brewery | 140 (1st Alternate) |
| Lisa Farrel | Ex Employee | 133 (2nd Alternate) |

22.2 CREDIT COMMITTEE

| NAME | COMPANY | VOTES |
|---------------------------|------------------------|---------------------|
| Annette Toussaint-Francis | Alstons Shipping | 276 |
| Bernadette Kalicharan | MBM | 269 |
| Calvin Henry | MBM | 257 |
| Elizabeth Achaibar-Ramoo | SDL | 262 |
| Joy Thompson | Ex Employee | 195 |
| Kathy Ann Gibson | Guardian Media Limited | 176 (1st Alternate) |

22.3 BOARD OF DIRECTORS

| NAME | COMPANY | VOTES |
|-------------------|-----------------------|----------------------|
| Cuthbert Tracey | Retiree – Ex Employee | 200 (To serve 3 yrs) |
| Anthony Alleng | Ex Employee | 187 (To serve 3 yrs) |
| Deborah Ann Babb | Tatil | 140 (to serve 2 yrs) |
| Patrice Samuel | Alston Shipping | 176 (to serve 3 yrs) |
| Soria Subran | MBM | 156 (to serve 3 yrs) |
| Patsy Boland | Tatil Life Assurance | 131 |
| Harrichanda Singh | Ex Employee | 182 (1st Alternate) |
| Louisa Paul | Ex Employee | 164 (2nd Alternate) |



Minutes Continued

22.4 Clarification on the composition of the Board of Directors was done by the President. He invited all the elected officers to come forward to be recognized and thanked them for dedicating their time and energy towards the benefit of the Credit Union. He asked them to raise their right hand in agreement to the Credit Union's Oath of Confidentiality during their period of service. They all agreed and will later sign a declaration.

23.0 DESTRUCTION OF BALLOTS

The President called for a motion that the ballot papers be destroyed. This was moved by Denise Douglas, seconded by Judy Raghoonanan-Williams and carried by a majority show of hands.

24.0 CREDENTIAL REPORT 3

At 6:00 pm there were 427 members present.

25.0 AUDITORS REPORT

- 25.1 Mr. Neil Alexander, Auditor, of the firm Pannel Kerr Foster, Accountants and Business Advisors read the Auditor's Report contained on page 37 of the brochure. He thanked the Board for their cooperation during the audit exercise.
- 25.2 The President thanked Mr. Alexander for the report and invited questions from the floor regarding the financial statements.

26.0 FINANCIAL STATEMENTS

The President invited comments and questions on the financial statements:

- 26.1 Mr. Tracey commended the Board on the financial control of utility bills. He queried the following:
 - Page 69 The variance in FIP Commissions for 2010 \$52,6620/ 2011 \$56,3954 / 2012 \$46,976?
 Mr. Chang clarified that there was a mix up in the FIP Deposit and FIP Commissions figures. He said that they could be attributed to the groupings which are now classified differently.
 - Page 70 What are Prepayments? The General Manager replied that prepayments were expenses paid in advance, e.g Insurance.
 - Page 69 Interest Receivable Shares for 2011 not recorded. The President replied that these receipts and payments are unaudited figures.
- 26.2 Mr. Sankar of Carib Glass sought clarification on the following:
 - Page 71 Allocation for Staff Training \$19,818 in 2012 and projected \$30,000 for 2013. However
 for 2012 the only training seen was for the persons attending a conference in Jamaica. The President
 responded that there were difficulties during the last seven months because of vacancies which
 existed for a General Manager and an Accountant. The staff training will take place in early April
 2013, when the new Board convenes.
- 26.3 Page 71 Receipts & Payments -Rental Income \$320, 000 2012 and under Budget Projection a figure of \$326, 000- why was there a difference of \$6,000? Mr. Chang clarified that the statement reflects actual receipts and payments and the other was budget projection.
- 26.4 Page 69 Electricity He questioned the zero balance in 2011 against \$52,430 in 2012 and needed clarification whether the utility was paid and if the backdated figures would be reflected in the 2014 meeting? The President replied that in accounting principles past figures cannot be amended, errors have to be reflected as is, however in the future, reasons would be given for abnormalities. He referred him to page 70 under Telephone/Electricity the figure of \$154,447 was combined for 2011.



Minutes Continued

- 26.5 Page 72 Employee Benefit what did it entail?
 - The President responded that this represents the pension and health plans for employees. Mr. Sankar suggested the executive consider emailing the reports to the group companies and eliminate the delay in accessing the reports online and how soon will members receive it via email? The President replied that it is presently online and they are on Facebook but they do not receive many hits.
- 26.6 Page 72 Security Why was the security figure doubled from the actual in 2012 to the budgeted increase in 2013? The President responded that the additional increase in security was being considered to improve electronic surveillance. When the cost analysis was done the rates projected are Market rates including labour cost.
- 26.7 During the period of retrenchment 2003-2004, he thought that the Credit Union should have been compassionate regarding the interest on loans.
- 26.8 Mr. Grant raised the following concerns
- 26.9 Page 40 Education Fund expense of \$91,789 what constituted this figure? The President replied that the figure included SEA awards and the trip to Jamaica.
- 26.10 Why was there no report from the Education Committee which contravenes the Bye Laws and whether there was a functioning Committee?

 The President reproduct that there was no full report that sould be put in the breekure. There was no full report that sould be put in the breekure.
 - The President responded that there was no full report that could be put in the brochure. There was a functioning Committee and on Page 20 there was an Education insert under the Board Report.
- 26.11 Page 40 Charitable Fund money of \$13,700?
 - The President said that this money was disbursed to members for medical and surgical procedures. Mr. Grant thought that this was commendable and should be highlighted in the brochure. The President agreed that while commendable, it was not the Credit Union's style to publish such charitable works. He stated however, that the proposed law would mandate Credit Unions to put 1% of its earning towards charity.
- 26.12 Page 68 Retirees Fund expenses \$23,503 why the name?

 Mr. Chang replied it is not a fund but it can be termed retirees expenses for over 400 retirees and the obituaries had 5 retirees and 8 members who died in 2012. The retirees have decided that they should have two activities (1) an Outing costing \$5,000 and (2) during Credit Union Month a frolic is to be held costing \$20,000.
- 26.13 Mr. Mark Chang raised the following concerns
- 26.14 Page 38 "Amounts due from Members' Companies" which should read instead 'Due from Group Companies.'
- 26.15 The brochure should be proof read and better presented before printing.
- 26.16 He noted that the Auditors report contained in the brochure is dated February 26, 2013 and suggested that the brochure be printed differently or shift the date of the Annual General Meeting, thereby ensuring timely distribution of the brochure to the members. The President responded (1) they could not demand the auditors deliver before their time; (2) the Board and Membership have grown accustomed to the print standard and quality of the brochure; (3) the date of the AGM has to be held within a specific time.



Minutes Continued

- 26.17 He commended the Board on the inclusion of the receipts and payments' statements contained in the financial statements.
- 26.18 Page 72 Budget Projections Bad and Doubtful Debts with the introduction of the new delinquency programme in place, he queried the increased provision for bad debts from \$60,000 to \$100,000? Was there no faith in the new system?

 The General Manager responded that under the provision for bad debts was understated in previous years and it was necessary to increase the provision.
- 26.19 Page 72 Diminution of Investments did we recover the investment in CLICO?

 The President responded in the affirmative, but provision still had to be made in the event a situation arose.
- 26.20 Page 72 Member Relations: He suggested that this term should not only include hospitality at the office, but include an update of members' data information i.e. correct addresses, contact numbers etc, to ascertain members in need of assistance.
- 26.21 Page 72 Repairs and Maintenance Car park: Repairs to the pot hole and steep drop at the entrance to be rectified/graded as soon as possible due to the severe damage done to vehicles, as highlighted by Mr. Leo Clarke and Mr MacArthur Marquez. The President responded that three quotations ranging in price from \$400,000 to \$750,000 for Dundonald Street car park had been received, which was considered to be exorbitant. The Board thought that the beatification and modification of the front office was more important. However, the general feeling among the membership was that priority should be given to repairing the pothole and entrance of the carpark. The retirees have volunteered to take on the project.
- 26.22 Page 72 Sports Committee Expenses Mr. Alleng asked why such a large increase in the Sports and Culture Committee expense? The President responded that they do not have a calendar of events for 2013 from the Committee, but it would include more activities other than the Boat Ride and Children's Christmas party.
- 26.23 Mr. Ignatius Blandin posed the following questions: (1) Is the Board acquainting members with the proprosed changes taking place in the Credit Union Movement moving from a Commissioner of Cooperatives to the Central Bank? (2) Are members seeking office aware of the criteria for accepting the posts?
- 26.24 The President responded in the affirmative, and stated that AMGECU had been to several consultations with the Credit Union League and the Central Bank. He read an excerpt from the Credit Union Bill regarding Board and Committee members, as follows: (a) a member must be 18 years of age; (b) of sound mind; (c) a member of the Credit Union; (d) have sufficient knowledge and understanding of the business of the Credit Union; (e) meet the fit and proper criteria.
- 26.25 Mr. Garlington Theodore a retiree said that he joined in 1972 was retrenched in 1989 when the country was going through a recession and rejoined in 1996. He gave a synopsis of some difficulties he experienced including trying to obtain a loan from the Credit Union, but was unsuccessful. He subsequently sought the funds elsewhere and thanked the Credit Union of which he is still a contributing member.
- 26.26 Mr. Bertram De Gannes complained about the discourteous customer service at the front desk of the Credit Union. The President replied that this was being addressed.



Minutes Continued

26.27 Mr. Mark Chang moved a motion that the Financial Statements pages 35 - 70 with notes on page 61 - 65 for the year ended December 31, 2011 be adopted. This was carried by a majority show of hands and one person Mr. Sankar did not agree.

27.0 RESOLUTIONS

- a. Resolution 1: This resolution was moved by Ms. Patrice Samuel seconded by Mrs Cynthia Carr-Hosten and carried by a majority show of hands with two members abstaining.
 - i. BE IT RESOLVED that in accordance with Bye-Law No. 19 (b) a dividend of five point six percent (5.6 %) be approved and paid to members on their shareholdings for the period 2012, and that such dividend be credited to Loan/Interest Account of those members whose loan accounts have become delinquent.
- b. Resolution 2: This resolution was moved by Mr. Fitzroy Dove, seconded by Soria Subran and carried by a majority show of hands.
 - i. **BE IT RESOLVED** that the firm Pannell Kerr Foster Accountants & Business Advisors be retained as auditors for AMGECU for the year ending 31st December 2013.
- c. Resolution 3: This resolution was moved by Mr. Fitzherbert Noel, seconded by Debra Contaste and carried by a majority show of hands with one member not in favour.
 - i. **BE IT RESOLVED** that an honorarium of \$156, 896 be declared being approximately 2.5% of the net surplus to be shared among the Board of Directors, Elected and Appointed Committees.

28.0 CREDENTIAL REPORT 4

At 7:00 pm there were 445 members present.

29.0 BUDGET PROJECTIONS

Ms. Charmaine Theodore moved the motion that the budget projections for 2013 contained on pages 71 & 72 be adopted. The motion carried by a majority show of hands.

30.0 DOOR PRIZES

| Door Prize # | Ticket Nos | Winner | Winner's Company | GROUP DONATING THE PRIZE |
|--------------|------------|------------------|-----------------------|--------------------------|
| 1st | 181 | Elizabeth Ramoo | Standard Distributors | CARIB |
| 2nd | 072 | Alicia Wharton | Standard Distributors | AMCO |
| 3rd | 108 | Holleen Gilmore | Junior Member | CARIB |
| 4th | 320 | Alicia Soogrim | Standard Distributors | ALSTONS TRAVEL |
| 5th | 139 | Paula Labarrie | Ex Employee | Guardian Media Limited |
| 6th | 88 | Debra Ogiste | Ansa Polymer | Carib Brewery |
| 7th | 26 | Russell Gulston | Ex Employee | Carib Brewery |
| 8th | 300 | Natasha Neverson | Alston Marketing | AMCO |
| 9th | 436 | Kenny Fraser | Alstons Shipping | Ms. Debra Contaste |
| 10th | 420 | Manuel Juman | Abel | Carib Brewery |
| 11th | 251 | Cuthbert Tracey | Retiree | AMGECU |

AMGEGU

Minutes Continued

31.0 PRESENTATIONS

Presentations were made on behalf of the Credit Union to the following persons during the course of the meeting.

- 1. Mr. Anthony Watkins, Feature Speaker
- 2. Ms. Yolande Mungal and Ms. Melissa Borel, rapporteurs with floral arrangements by Anthony Alleng.

32.0 ANNOUNCEMENTS

The President made the following announcements:

- He opted not to read his message contained in the brochure, but encouraged members to read same.
- Update Beneficiary's information on the records, as with the new Central bank regulations they no longer require Letters of Administration.
- Dividends will be credited or paid on or before April 5, 2013.
- Changes to be made to the Bye Laws will be done at a Special General Meeting of the Credit Union.
- He extended an invitation to the membership to remain seated for the serving of the meal.

33.0 VOTE OF THANKS

Mrs. Debra Contaste extended a Vote of Thanks on behalf of AMGECU's Board of Directors, to the following: the Feature Speaker, Mr. Anthony Watkins, especially for his contribution on planting new seeds and how he merged it with the Credit Union and planting good seeds. She thanked Danielle Nivet for her rendition in song. Auditors (PKF), former Board of Directors, AMGECU Staff, Mobilization Committee who assisted with the Ballot count, Membership, the specially invited Guests as previously listed, Retirees who continued to guide with their presence and wealth of knowledge, members who stood for election, Members of the media, Caterers - Boomerang, Management of the Centre of Excellence, sound system team Balroop, Arrangments done by Betty Ragoonanan, Rapporteurs and Door Prize Sponsors for making this AMGECU 57th AGM a success.

34.0 CONCLUSION

There being no further business to discuss, the President adjourned the meeting at 7:12 pm



MINUTES OF SPECIAL GENERAL MEETING

OF AMGECU CREDIT UNION CO-OPERATIVE SOCIETY LIMITED HELD ON THURSDAY OCTOBER 10TH, 2013 AT THE AGRICOLA CREDIT UNION, CORNER TRAGARETE ROAD AND PHILLIPS STREET, PORT OF SPAIN.

PRESENT WERE:

BOARD OF DIRECTORS:

Russell Gulston President Patrice Samuel Director Cynthia Carr-Hosten Director Soria Subran Director Denise Douglas Director Judy Raghoonanan-Williams Director Director Fitzherbert Noel Rosa Redon Director Justin Ayoung Director Deborah Ann Babb Director

Excused: Anthony Alleng - Director; Cuthbert Tracey - Director

INVITED GUESTS:

Mr. David Greaves - Ministry of Labour & Co-operatives
Ms. Miranda Barthol - Ministry of Labour & Co-Operatives

STAFF:

Beverly Williams-Young - General Manager /Secretary
Deborah Celestine York - Accountant / Office Manager

C. Vidya Ramsawak-Abdool - Senior Credit Officer

Feleena Jones - Administrative Services Assistant Roxanne Drayton - Administrative Services Officer

Audra Paul-Farris - Accounting Assistant

Michael Hope - Accounts/Insurance Clerk (Ag)

Stephanie Billy - Computer Operator

Boniface Cumberbatch - Temporary Operations Assistant

Carlon Alleyne - Cashier

Ronald Contaste - General Assistant (Ag) Nicole Hernandez - Debt Recovery Officer

Marsha Wallace - Receptionist/Customer Service Representative

Naipaul Sookhan - Courier/Office Assistant Nahaida Borde - Car Park Attendant

1.0 CALL TO ORDER

- 1.1 The President Mr. Russell Gulston called this Special General Meeting to order at 5:54 pm with forty-six (46) members present.
- 1.2 He invited all to stand for the National Anthem played via the P.A. System followed by the recitation of the Credit Union Prayer.



Minutes of Special General Meeting Continued

2.0 OPENING REMARKS

- 2.1 The President extended a warm welcome to all present including the Invited Guests, Pensioners, Board of Directors, Credit and Supervisory Committees and the general membership to the Special General Meeting.
- 2.2 He mentioned that the reason for calling this meeting was to amend four Bye Laws, that could not have been amended at the Annual General Meeting, as it was not published in the Notice of the Meeting. He said that AMGECU was now an "open" Credit Union and must follow the rules governing Credit Unions established over fifty years ago. The Board through consultation with the Co-operative Division and its lawyer, has recognised that the Credit Union has been breaching the established democratic laws governing Credit Unions' and it is now the intention to follow correct procedures, hence the reason to amend the Bye-Laws.
- 2.3 He further stated that the Co-operative Development Division of the Ministry of Labour and an Attorney were consulted for guidance on how the amendments should be worded. The idea is to operate as a unified body to ensure that what we are doing is within the law.

3.0 HEALTH & SAFETY BRIEF

The President brought to the attention of the membership, that under the OSHA Act Regulations should the fire alarm sound, members are to vacate the building down the stairwell and go straight to the muster point. He also highlighted the locations of the washroom facilities.

4.0 STANDING ORDERS

The President brought to the attention of the membership, the Standing Orders which were given at the registration desk, would govern the meeting. The Standing Orders were adopted on a motion moved by Ms. Debra Contaste and carried by a majority show of hands.

5.0 NOTICE CONVENING THE MEETING

The President invited the Secretary/General Manager, Mrs Beverly Williams-Young to read the Notice convening the Special General Meeting.

6.0 CREDENTIAL REPORT 1

At 6:10 pm there were 51 members present.

7.0 AMENDMENT TO THE BYE LAWS

- 7.1 BYE LAW NO. 28 BOARD OF DIRECTORS
- 7.2 The President read the current Bye Law and the new amendment and invited comments from the floor.
- 7.3 Ms. Charmaine Theodore questioned whether it was in order for seven (7) persons from one subsidiary to serve on the Board of Directors.
- 7.4 The President responded that in the past the Credit Union limited how many elected persons served from one subsidiary, but that it was not in keeping with the democratic philosophy of the Credit Union Movement. He said that the Credit Union has learnt in collaboration with the Co-operative that if there are any abnormalities the Co-operative Division would act to correct the Bye Laws.



Minutes of Special General Meeting Continued

- 7.5 Ms. Louisa Paul wanted to know if controls will be based on qualification. The President replied that the criteria in the proposed Act requires one to be a fit and proper person and be in good standing. These amendments would allow the democratic process to be extended, once you are a member and willing to serve.
- 7.6 BE IT RESOLVED that Bye Law No. 28 be amended to "BOARD OF DIRECTORS The Board of Directors shall consist of twelve (12) members to be elected at the Annual General Meeting
 - (a) (1) By rotation annually, there shall be four (4) vacancies.
 - (2) In accordance with (a) (1) members elected to fill the vacancies shall serve for a term of three (3) years.
 - (3) Other vacancies arising on the Board of Directors whether by resignation, death or disqualification shall be filled at the next Annual General Meeting for the unexpired term.
 - (4) Not more than one (1) member of any family shall be eligible to serve on the Board of Directors and any one (1) Committee of the Society.
 - (5) No member of the Board may serve for more than three (3) consecutive terms.

This resolution was moved by Bernadette Kalicharan, seconded by Calvin Henry and carried by a majority show of hands.

In Favour 51 Against 0 Abstention 0

8.0 AMENDMENT TO THE BYE law 38

- 8.1 The President read the current Bye Law 38 and the new amendment and invited comments from the floor. There were no comments from the floor on this resolution.
- 8.2 BE IT RESOLVED that BYE LAW NO. 38 SUPERVISORY COMMITTEE be amended to read:
 - (a) The Supervisory Committee shall consist of three (3) members to be elected annually by the members at each Annual General Meeting, none of whom shall be eligible for service on the Board of Directors or the Credit Committee.

The resolution was moved by Elizabeth Ramoo, seconded by Rosa Redon and carried by a majority show of hands.

In Favour 51 Against 0 Abstention 0

9.0 AMENDMENT TO THE BYE LAW 39

- 9.1 The President read the current Bye Law 39 and the new amendment and invited comments from the floor. There were no comments from the floor on this resolution.
- 9.2 BE IT RESOLVED that BYE LAW NO. 39 CREDIT COMMITTEE be amended to:
 - (b) The Committee shall consist of five (5) members elected by the members at each Annual General Meeting.

The resolution was moved by Annette Toussaint-Francis, seconded by Charmaine Theodore and carried by a majority show of hands.

In Favour 51 Against 0 Abstention 0



Minutes of Special General Meeting Continued

10.0 AMENDMENT TO THE BYE LAW 48

The President read the current Bye Law 48 and the new amendment and invited comments from the floor. There were no comments from the floor on this resolution.

- 10.1 BE IT RESOLVED that BYE LAW NO. 48 AMENDMENTS be amended to:
 - (a) A resolution to amend the Bye-Laws of this Society in accordance with Section 21 of the Act shall not be valid unless it was passed by a majority of not less than three-fourths of the members present at the General Meeting at which the resolution was proposed.

The resolution was moved by Soria Subran, seconded by Louisa Paul and carried by a majority show of hands.

In Favour 51 Against 0 Abstention 0

11.0 ANNOUNCEMENTS

- 11.1 The President announced that October 2013 was Credit Union month and the Credit Union will be hosting several events.
- 11.2 BOAT CRUISE: The Sports & Culture Committee will host their 2nd Boat Cruise on 20th October 2013. Tickets cost \$100.00 for Members and \$120.00 for Non-Members
- 11.3 GOLDEN YEAR FROLIC V: The Retirees Club will be hosting an All-Inclusive frolic at Rhand Credit Union on 26th October 2013. Tickets cost \$50.00 for Members and \$75.00 for Non-Members.

12.0 VOTE OF THANKS

The President invited Cynthia Carr- Hosten to move the Vote of Thanks. She thanked the Membership, the Co-operative Division, Staff members, Board members and rapporteurs Melissa Borel and Yolande Mungal for taking time off from their busy schedule to attend the Special General Meeting and as they leave to walk with God and be safe.

13.0 CREDENTIAL REPORT

The number remained the same (51) members at the close of the meeting.

14.0 CONCLUSION

There being no further business to discuss, the President concluded the meeting at 6:35pm and invited all present to partake of the refreshments provided.



BOARD OF DIRECTORS REPORT

INTRODUCTION

The Board of Directors is pleased to present to the membership its report on the operations of AMGECU Credit Union Co-operative Society Limited for the year ended December 31, 2013. The economic challenges of the past five (5) years continued in 2013 with minimum growth and recovery in the global, regional and domestic economies. Locally, financial institutions continued to grapple with high levels of liquidity in the economy which forced interest rates (in particular loans and saving) downwards. Additionally, there were limited investment opportunities.

In spite of the challenges AMGECU Credit Union remains strong and continues to show steady growth in 2013. In order to maintain growth and to ensure that AMGECU competes effectively in the market place, the Board of Directors took a decision to introduce same day loan processing for certain categories of loans. This service would be implemented in early 2014.

COMPOSITION OF THE EXECUTIVE COMMITTEE AND BOARD OF DIRECTORS

BOARD OF DIRECTORS

Following the 57th Annual General Meeting held on Saturday 23rd March 2013 the Board of Directors were:

Russell Gulston Cuthbert Tracey
Anthony Alleng Cynthia Carr-Hosten
Justin Ayoung Fitzherbert Noel
Deborah Ann Babb Rosa Redon
Patrice Samuel Denise Douglas

Soria Subran Judy Raghoonanan-Williams

EXECUTIVE COMMITTEE

At the inaugural meeting of the Board of Directors, the following persons were elected to serve on the Executive for the 2013/2014 term.

Russell Gulston - President
Cuthbert Tracey - Vice President
Cynthia Carr-Hosten - Member
Justin Ayoung - Member
Fitzherbert Noel - Member

During the period the Executive Committee held nine (9) meetings.

MEETINGS OF THE BOARD OF DIRECTORS

The Board held sixteen (16) meetings during the period April 2013 to January 2014. Ten (10) Statutory meetings, three (3) Special meetings and three (3) Joint meetings.



Board of Directors Report Continued

KEY: Statutory (St) Joint (Jo) Special (Sp) Excused (Ex)

| BOARD MEMBER | St | Jo | Sp | Ex |
|---------------------------|----|----|----|----|
| Russell Gulston | 10 | 3 | 3 | - |
| Cuthbert Tracey | 9 | 3 | 2 | 2 |
| Cynthia Carr-Hosten | 10 | 2 | 2 | 2 |
| Fitzherbert Noel | 9 | 3 | 3 | 1 |
| Justin Ayoung | 8 | 3 | 3 | 2 |
| Anthony Alleng | 9 | 3 | 3 | 1 |
| Deborah Ann Babb | 9 | 3 | 2 | 2 |
| Rosa Redon | 10 | 3 | 1 | 2 |
| Patrice Samuel | 8 | 3 | 1 | 4 |
| Judy Raghoonanan-Williams | 6 | 3 | 1 | 6 |
| Denise Douglas | 7 | 3 | 2 | 4 |
| Soria Subran | 10 | 3 | 3 | - |

OUT-GOING DIRECTORS

| 2011-2014 | 2012-2015 | 2013-2016 |
|---------------------------|---------------------|-----------------|
| Denise Douglas | Russell Gulston | Cuthbert Tracey |
| Fitzherbert Noel | Cynthia Carr-Hosten | Anthony Alleng |
| Judy Raghoonanan-Williams | Deborah Ann Babb | Patrice Samuel |
| Rosa Redon | Justin Ayoung | Soria Subran |

BOARD OF DIRECTORS TRAINING AND DEVELOPMENT

In an effort to improve the leadership capabilities and competencies of the Directors, as well as develop a network with other Credit Union Directors regionally and globally, AMGECU was represented at the following meetings:

- World Council of Credit Unions (WOCCU) Conference held in Canada.
- Caribbean Confederation of Credit Union (CCCU) Conference held in Panama

FINANCIAL REVIEW

INVESTMENTS

Whilst the mantra is to maximize returns and minimize risks, in today's market of high liquidity, risk was not as much of a challenge as returns.

In 2013 interest rates continued on a downward trend on all instruments, including Treasury bills, Cash Deposits and the Unit Trust. (Mutual funds). Options open were bonds and equities with the FCB IPO being embraced and oversubscribed by individual and institutional investors alike.

To mitigate risks and improve returns AMGECU's Investment Committee sought after the US\$ markets for equities, and locally for short term receivables. However, our main contributor to the revenue side continues to come from interest bearing Loans.



Board of Directors Report Continued

Our forecast for 2014, whilst the economy remains flat we expect to see increases in interest rates and Government spending with the approaching election year, and the Central Bank taking greater control by mandating Risk Management Committees for Credit Unions. We also expect to see improvements in the world economy.

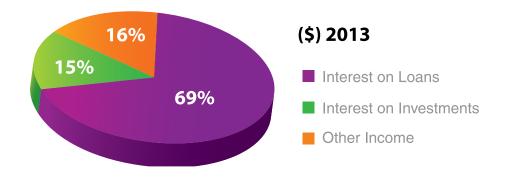
KEY PERFORMANCE AREAS

The following table is a summary of the key performance areas for 2013

| ITEM | 2013 | 2012 | Increase | Decrease |
|-------------|---------------|---------------|----------|----------|
| Income | \$13,154,907 | \$11,376,232 | 15.63% | |
| Net Surplus | \$7,680,947 | \$6,678,636 | 15.00% | |
| Assets | \$172,530,162 | \$158,008,341 | 20.00% | |
| Shares | \$137,562,882 | \$117,582,459 | 16.99% | |
| Loans(Net) | \$91,971,964 | \$78,642,716 | 16.95% | |

SOURCE OF REVENUE

| ITEM | (\$) 2013 | (\$) 2012 |
|--------------------------|-----------------|-----------------|
| Interest from loans | 9,054,761 (69%) | 8,568,298 (75%) |
| Interest from Investment | 1,987,144 (15%) | 1,635,206 (14%) |
| Other Income | 2,113,002 (16%) | 1,172,728 (11%) |

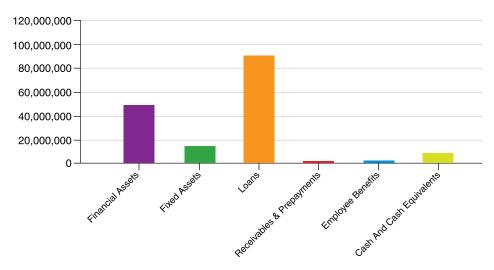


ASSET MIX

| ITEM | (\$) 2013 | (\$) 2012 |
|---------------------------|------------|------------|
| FINANCIAL ASSETS | 49,843,675 | 42,033,291 |
| FIXED ASSETS | 15,698,540 | 15,677,661 |
| LOANS | 91,971,964 | 78,642,716 |
| RECEIVABLES & PREPAYMENTS | 1,778,754 | 1,293,031 |
| EMPLOYEE BENEFITS | 3,784,000 | 3,878,000 |
| CASH AND CASH EQUIVALENTS | 9,453,229 | 16,483,642 |



Board of Directors Report Continued



NON PERFOMING LOANS

In 2013 the Credit Union implemented a new reporting system in an effort to control, monitor and minimise non performing loans. Several strategies were developed to recover monies from delinquent accounts including engaging a Bailiff and publishing the names of persons who could not be located. In 2013 the provision for non-performing loans was increased in accordance with International Accounting Standards (IAS 39). At the end of 2013 non-performing loans were five percent (5%) of the total loans portfolio.

NEW REPORTING REQUIREMENTS

In 2013 the Credit Union was required to implement IAS 19 re: Employee Benefits (Pension and Medical Plans). Consequently, Employee Benefits would now be reported under Comprehensive Income and would not be included as part of the Operational Profit. The new reporting requirement also resulted in the restatement of 2011 and 2012 Audited Financial Statements.

PROPOSED DIVIDEND

The Board of Directors has recommended a five point thirty-eight percent (5.38%) dividend on fully paid up shares as at 31st December 2013.

MEMBERSHIP

The Board of Directors welcomed 340 new members to the Credit Union during the period under review and our total membership comprising employees, ex employees and family members, stands at 4,951.

CONDOLENCES

The Board of Directors extends heartfelt condolences to the families of the members who passed on during 2013.

DECEASED MEMBERS 2013

| Calvin Browne | Ramoutar Singh | Anthony Narine |
|------------------|----------------|----------------|
| Junior Valentine | Barbara Harvey | Kaleel Baksh |
| Joan Tyson | Shawn Nelson | Narace Paltoo |
| Vaida I aa | | |



Board of Directors Report Continued

COMMITTEES

EDUCATION COMMITTEE

The Education Committee held 11 Meetings during the period of April to November, 2013. The Committee hosted three activities.

IRVIN JOHNSON SCHOLARSHIP FOR SECONDARY ENTRANCE ASSESSMENT

The Irvin Johnson Secondary Entrance Assessment Awards was held on July 20, 2013 at the CUNA Caribbean Conference Room. Share Certificates, cash and other prizes were presented to thirteen students of the Credit Union. The parents and guardians were asked to accompany their child during the acceptance of the awards; this was a very proud moment for many of them present. Mr. Erphaan Alves, our special speaker, presented an applicable discourse of the Lion, the Witch and the Wardrobe, from the novel 'The Chronicles of Narnia', by C. S. Lewis and used it symbolically to represent different stages in each child's life. The Lion represents God and the child's accomplishment of their full potential, the Witch represents obstacles in life and the Wardrobe is the journey.

SUMMER DRIVE TOURS

AMGECU hosted two tours in August 2013. An educational tour of the Caroni Bird Sanctuary occurred on August 17, 2013. This tour educated the Junior Members in forest conservation and the delicate eco-system of Trinidad and Tobago. The second was a tour on Sunday August 25, 2013 to the Asa Wright Nature Centre (AWNC). This tour was guided with a professional naturalist guide from 10:30 a.m. and lasted about one and a half hours and was followed by some fun-filled and educational activities. The tours were open to all members of the Credit Union but especially catered for the youths of the Credit Union, in our 'Summer Drive'. The tours generated an exceptional turnout.

HEALTH FAIR

The Education Committee of AMGECU hosted a Health Fair in collaboration with the North West Regional Health Authority on Credit Union Day, 17th October 2013. Overall, the event was successful with an exceptionally favourable response. The Health Programs offered consisted of Mental Health Screening, BMI & Nutrition Screening, PSA Screening, VCT Registration, Basic Health Screening (Blood Glucose, Blood Pressure, Cholesterol) and Vision Screening, offered by Value Optical. The office distributed tokens and refreshments to each attendee, in addition to a wealth of helpful literature. Overall, the event was successful and the responses compiled from members reflect positive experiences and strong willingness to attend another Fair.

RETIREE'S CLUB

The Club continued its mandate to ensure that the Credit Union services and benefits to its members, particularly to the Retirees are of high quality.

On May 18, 2013 The Club's outdoor event was held at Lee King Farm in Valencia as requested by those who attended the previous year. Fifty-eight persons attended, noticeably absent was Grace Rodriguez who had passed earlier in the year and condolences were expressed by all . Delicious meals were shared and enjoyed by all and drinks flowed freely. Games were organized and prizes won and distributed.



Board of Directors Report Continued

Many thanks are due to all who attended and helped with the organization in making the event a success.

On October 26, 2013 Golden Year Frolic V was held at the Rhand Credit Union building and again was well attended. A most enjoyable time was had by all with attendees wanting a later finish time. Special thanks to Mrs. Jennifer Francis-Taylor for doing the bulk of the organization, Anthony Alleng for being a most competent Master of Ceremonies and to the many helpers who offered their time and effort in making the Frolic a most enjoyable one.

Regrettably, a significant number of retirees were not contacted due to incorrect addresses and telephone numbers and it is hoped that a greater effort will be made to resolve this shortcoming.

SPORTS AND CULTURE COMMITTEE

The Sports and Cultural Committee enjoyed a fairly successful year in planning events for the membership.

BOAT CRUISE

During Credit Union Month we held another successful Boat Cruise to Chacachacare for the second year. Participants included members, their family and friends. Activities included kayaking and mountain climbing.

TOBAGO AFFAIR

In December 2013, in association with the Education and Marketing Committees we went to our sister isle and entertained our Tobago membership. The event was held at the Buccoo Integrated Facility. During the event the members from Tobago had the opportunity to interact with the Board of Directors of AMGECU Credit Union. We are grateful to Cyhthia Franklin a member who lives in Tobago and did a tremendous amount of groundwork to make this event happen. We sincerely thank her for the invaluable contribution in making this event a success.

CHILDREN CHRISTMAS PARTY

The spirit of cheer and goodwill rang out at the Lions Cultural Centre, the venue for our Annual Children's Christmas Party held on Sunday December 1st 2013. Our decision to provide the parents with food and refreshment was a well thought out idea, so much that the children were given a new freedom to play on that day. A total of one hundred and sixty children received gifts and other treats.

Members are encouraged to make suggestions for Sporting and Cultural activities. Suggestions should be sent to the Credit Union's office.

MARKETING COMMITTEE

In 2013 the Marketing Committee focused on growing the membership base and expanding product awareness. To facilitate this objective, the Committee embarked on an outreach program which included interacting with our members in order to meet their needs and provide advice. Some of the activities undertaken in 2014 included:

- 1. Liaison Officer Appreciation Day and Competition
- 2. Four visits to our Tobago members, which led to increased membership
- 3. New Loans Products
- 4. Conducted a Needs Analysis
- 5. Improving Customer Service



Board of Directors Report Continued

COMMITTEE MEMBERS

The following persons were appointed to the Committees after the 57th Annual General Meeting

| EDUCATION | DELINQUENCY | INVESTMENT | BYE-LAW |
|-------------------------|---------------------------|----------------------------|---------------------------|
| Denise Douglas Chairman | Fitzherbert Noel Chairman | Harrichanda Singh Chairman | Cuthbert Tracey Chairman |
| Rosa Redon | Justin Ayoung | Russell Gulston | Soria Subran |
| Julie Ann Subran | Annette Toussaint | Anthony Alleng | Judy Raghoonanan Williams |
| Louann Sandiford | Anthony Alleng | Ranjit Singh | |
| Feleena Jones | Nicole Hernandez | Mark Chang | |
| | | Deborah Celestine York | |
| | | Beverly Williams Young | |
| | | Cuthbert Tracey | |

| MARKETING | RETIREES | SPORTS & CULTURE | | |
|------------------------------|-----------------------|-------------------------|--|--|
| Cynthia Carr-Hosten Chairman | Mark Chang Chairman | Anthony Alleng Chairman | | |
| Justin Ayoung | McArthur Marquez | Deborah-Ann Babb | | |
| Walter Stewart | Ronald Cape | Brian Trujillo | | |
| Soria Subran | Edna James | Nigel Neckles | | |
| C. Vidya Ramsawak Abdool | Melony Delzin | Lavonne Vidal | | |
| Patrice Samuel | Douglas Blache-Fraser | Winston Lawrence | | |
| | Winston Pierre | Colleen Caseman | | |

ANNUAL GENERAL MEETING (AGM)

Three Committees were appointed to plan the activities of the AGM:

| MOBILISATION | NOMINATIONS | PROCEDURAL |
|------------------|---------------------|------------------|
| Deborah Ann Babb | Cynthia Carr-Hosten | Russell Gulston |
| Soria Subran | Anthony Alleng | Anthony Alleng |
| Patrice Samuel | | Louisa Paul |
| Feleena Jones | | Cuthbert Tracey |
| Ronald Contaste | | Fitzherbert Noel |
| Michael Hope | | |
| Carlon Alleyne | | |

ACKNOWLEDGEMENT

The Board of Directors thanks the Members, Statutory and Appointed Committees, the Management and Staff, ANSA Mc AL Group of Companies and CUNA for their contribution and support during 2013.

Russell Gulston President



CREDIT COMMITTEE REPORT

CREDIT COMMITTEE ATTENDANCE REGISTER Period: March 26, 2013 - January 28, 2014

The Committee held Forty Five (45) meetings during this period.

| NAMES | POSITION | PLACE OF WORK | PRESENT | EXCUSED |
|---------------------------|-----------|------------------|---------|---------|
| Annette Toussaint-Francis | Chairman | ALSTONS SHIPPING | 45 | 0 |
| Bernadette Kalicharan | Secretary | MBM | 43 | 2 |
| Elizabeth Ramoo | Member | SDL | 45 | 0 |
| Calvin Henry | Member | MBM | 45 | 0 |
| Joy Thompson | Member | EX-EMPLOYEE | 42 | 3 |

PERFORMANCE IN 2013

Notwithstanding the economic challenges faced in 2013, AMGECU has been able to overcome the financial competition from our competitors and, is pleased to report a growth in the loans disbursed by approximately six million when compared with 2012 despite the number of applications growing by thirty-five and, the number of loans approved reflecting an increase of sixty loans in 2013 when compared with 2012 (see table 1 below).

Table 1

| Year | 2013 | 2012 |
|--------------------------|-----------------|-----------------|
| No. of Loan Applications | 3563 | 3528 |
| No. of Loans Approved | 3527 | 3467 |
| Value of Loans Approved | \$43,664,137.94 | \$37,482,197.07 |

Diagram 1 below represents a Comparison of Loans Approved for 2013 with 2012. The diagram clearly shows a positive growth in loans approved for the majority of 2013 with the exception of May to June where it reflected a decrease in loan approvals in comparison with 2012 approvals.



Credit Committee Report Continued

Diagram 1

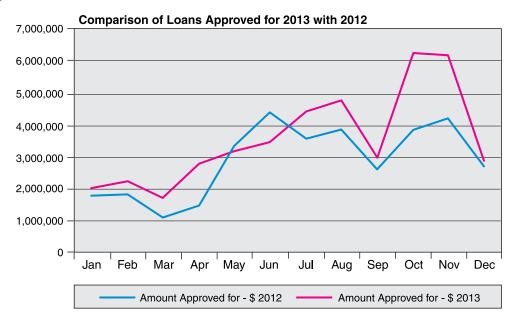


Table 2 LOANS GRANTED BY PURPOSE, VALUE AND NUMBER - 2012 & 2013

| PURPOSE OF LOAN GRANTED | \$ VALUE 2012 | \$ VALUE 2013 | NO. 2012 | NO. 2013 | % 2012 | % 2013 |
|------------------------------------|---------------------|---------------------|----------|----------|--------|--------|
| Miscellaneous/Religious/Ceremonial | \$ 7,281,122.33 | \$ 6,867,874.79 | 1050 | 999 | 19 | 16 |
| Education/Investments | \$ 1,806,645.00 | \$ 2,117,231.00 | 215 | 212 | 5 | 5 |
| Home Improvement/Repairs | \$ 6,398,930.26 | \$ 8,091,597.02 | 466 | 498 | 17 | 18 |
| Vehicle Repairs | \$ 1,317,143.50 | \$ 1,203,337.00 | 188 | 174 | 3 | 3 |
| Waivers | \$ 668,493.80 | \$ 713,171.34 | 580 | 569 | 2 | 2 |
| Travel & Vacation | \$ 1,519,977.50 | \$ 1,832,691.21 | 148 | 157 | 4 | 4 |
| Medical | \$ 571,531.88 | \$ 1,132,677.47 | 88 | 128 | 2 | 2 |
| Consolidation of Debts | \$ 2,265,483.14 | \$ 2,177,940.12 | 175 | 207 | 6 | 5 |
| Mortgages | \$ 4,351,058.75 | \$ 5,717,069.22 | 16 | 29 | 12 | 13 |
| Vehicle Purchases | \$ 7,921,095.53 | \$ 9,982,983.47 | 115 | 129 | 21 | 23 |
| Christmas/Special Loans/Soft Loans | \$ 3,380,715.38 | \$ 3,827,565.30 | 426 | 425 | 9 | 9 |
| TOTAL | \$ 37,482,197.07 | \$ 43,664,137.94 | 3467 | 3527 | 100 | 100 |

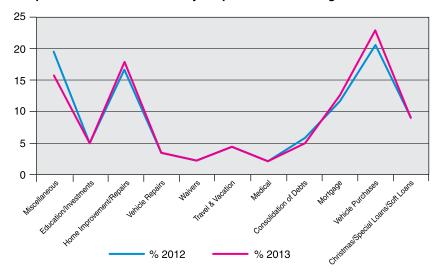
In comparing the percentages of 'Loans Granted by Purpose' from Table 2 above it should be noted that the major shift in the categories of member borrowings moved from Miscellaneous/Religious/Ceremonial and Mortgages in 2012 to Vehicles in 2013. This could be a result of a decrease in the interest rate on new vehicle loans for the period July to October 2013 with all other purposes for member borrowings remaining equitably consistent.



Credit Committee Report Continued

Diagram 2

Comparison of Loans Granted by Purpose and Percentage for 2012 with 2011



CONCLUSION

The year 2013 for AMGECU ended as another successful year with respect to loans that were reflected in the growth of the loans portfolio and that AMGECU was able to meet the needs of the membership.

The Credit Committee would like to extend their gratitude to the loyal Members, Board of Directors, Statutory Committees and Staff for their ongoing support over 2013 and look forward to our continued allegiance.

Annette Toussaint-Francis

Chairman



SUPERVISORY COMMITTEE REPORT

The Supervisory Committee is pleased to present the Report for the Financial Year ending December 31, 2013 at the 58th Annual General Meeting.

On March 23rd, 2013 at the 57th Annual General Meeting the following members were elected to the Supervisory Committee:

Annisa Lara

Charmaine Theodore

Veronica Toussaint

The first meeting of the Committee was held on May 22nd, 2013, and the Chairman and Secretary were elected in accordance with Bye-Laws of the Credit Union. The Committee was as follows:

Annisa Lara - Chairman

Charmaine Theodore - Secretary

Veronica Toussaint - Member

The Committee took a decision that meetings will be held twice per month which would run for two hours each. We drafted our key performance indicators for the year ended December 31, 2013 along with strategic and operational issues we wished to address.

Objectives of the Committee:

- Monthly examination of the affairs of the Society including an audit of its books, Committees and Board of Directors to ensure compliance with the Co-operative Societies Act of 1971.
- · Make an annual report of its audit and submit same to the members at the Annual General Meeting.
- Attest to the monthly financial statements of the Credit Union.

Below is a summary of the key areas which were examined by the Committee:

LOANS APPLICATIONS & ADMINISTRATION

The Committee audited random samples of loan applications, loan disbursements and loan approvals folders within the financial year to determine whether the Credit Union was compliant with Bye Law 40. We must report that except for a few minor issues which were subsequently rectified, the general loan applications procedures were adhered to. We would like to applaud the various Loans Officers and the Credit Committee for the good work done to ensure procedures with regard to Loan Applications were followed.

UNIDENTIFIED DEPOSITS

The unidentified deposits by members continue to remain a concern for the Credit Union. Members are urged to follow up with the credit union on a monthly basis to ensure that deposits sent directly from their Banks to the Credit Union are credited to their respective accounts to avoid the continued increase in the unidentified deposits.

FINANCIAL STATEMENTS

The Credit Union's Financial Statements provide Members with a snapshot of how the Credit Union is performing at the end of a financial year. Accordingly, the results should present a true and fair view of the Credit Union's financial position. The Committee's review of monthly financial statements found that (i) they do indeed present a true and fair view of the financial position of the Credit Union; and (ii) the PEARLS ratios used comply with Industry Standards relevant to the Credit Union. The financial statements have been attested to by the Committee.

annual report 2013



Supervisory Committee Report Continued

DELINOUENCY REPORTS

The Committee has reviewed the delinquency reports presented to us by the delinquency committee.

CASH CONFIRMATION

The Committee engaged in spot cash checks at the teller, to ensure that the daily recording of receipts and payments was accurate, and that these were in compliance with established procedures. The Committee was satisfied with both the general recording of cash and did not find any irregularities.

TRAINING

An Anti Money Laundering training session was held on 5th October 2013 for all officers and employees, which was geared toward ensuring compliance with applicable laws and relevant standards. The Committee commends the General Manager for the effort made to continue to equip staff and elected officers with the training necessary to carry out their functions.

BANK RECONCILIATION

The Committee carried out quarterly review checks on the Bank Reconciliation records prepared by the Credit Union as compared against the bank balances shown on the official bank statements. The review revealed that the reconciliations were prepared in a timely manner and the applicable signatures for both approval and preparation were always evident. There was segregation of duties between who handled the cash and bank receipts and payments, and the person preparing and checking the reconciliation. All unreconciled items were subsequently rectified.

GOVERNANCE AND MEETING CONDUCT

The Committee attended joint meetings with the Board of Directors and Credit Committee and we are pleased to report that these meetings were compliant with the rules as set out in the Bye Laws. All meetings were properly documented and the committee carried out subsequent reviews of the minutes and determined that these were free from any irregularities.

General Remarks

The year 2013 has been sometimes challenging with the constantly changing financial environment. However the Board of Directors has done a remarkable job in implementing strategies to continue to steer the Credit Union in an upwardly direction. We also commend the staff, for having resilience in times when there were significant staff changes throughout the year. We recognize and also commend the other serving committees for the continuous effort to ensure that the Credit Union is compliant with all the laws and regulations. We thank you for the support given to us in the past year.

We also ask that members who are fit and who encompass the necessary skills and abilities to offer themselves up to serve on the various committees.

In closing we would like to sincerely thank the membership for giving us the opportunity to serve as we look forward to your continued support in the future.

"Change will not come if we wait for some other person or some other time. We are the ones we've been waiting for. We are the change that we seek." Barack Obama

On behalf of your Supervisory Committee

Ms. Annisa Lara Chairman



NOMINATIONS COMMITTEE REPORT

The Committe Members are: Anthony Alleng Cynthia Carr-Hosten

ASSIGNMENT

To invite nominations and submit recommendations for the following elected positions to be filled at the Annual General Meeting -2013:

Board of Directors Credit Committee Supervisory Committee

In order to facilitate the above ,notices were placed in daily newspapers and circulated at all the companies associated with AMGECU and the ANSA Group of Companies.

The response was satisfactory, and there were nominees to fill the vacant positions on the Board and Credit Committee. However, there were no nominees for the Supervisory Committee.

The responses received were;

Board of Directors - 5, with(1) rejection

Credit Committee - 7 Supervisory Committee - nil

The committee recommends all of the nominees. We continue to support the concept of "nominations", as it encourages diversity in skill and participation amongst the membership. We strongly recommend members come forward and avoid recommendations from the floor ,as this would provide an opportunity for proper screening of new applicants, and a smooth flow of elections.

We are pleased to be of service in this organisation . Submitted :

Anthony Alleng Chairperson

annual report 2013



Nominations Committee Report Continued

NOMINATIONS

CONTESTING BOARD OF DIRECTORS

Name: Claudine Allert

Company: TATIL Life Assurance Ltd.
Occupation: Life Operations Manager
Status: Member - Joined 1984/10/31

Summary: MBA: Andrews University, Michigan, BS in Behavioural Science, Emphasis in Psychology & As-General

Business, AMA- Certificate in General Management, FLMI (Life Office Management Association) &

ACS Designation (Associate Customer Service), Certificate in Project Management, SBCS.

Name: **Denise Douglas**

Company: Trinidad and Tobago Unit Trust Corporation

Occupation: Manager, Trust Services

Status: Member – Joined in 2010/06/30

Summary: MBA: Science International Finance, Association of Chartered Certified Accountants, Certified Forensic

Accountant and Fraud Specialist (CFAS), Audit Practicing Certification (CA), General Certificate of

Education A Levels, CXC O'Levels

Name: Fitzherbert Noel

Company: Retired Occupation: Retired

Status: Member - Joined in 1989/11/07

Summary: B.A. in Theology, Certificate in Management of Quality Surveying, GCE A' Levels & O' Levels

Name: **Judy Raghoonanan Williams**Company: CARIB Development Company Ltd.

Occupation: Finance

Status: Member - Joined in 1999/08/31 Summary: BSC Management; Diploma: Theology

CONTESTING CREDIT COMMITTEE

Name: Calvin Henry

Company: MBM

Occupation: Warehouse Supervisor

Status: Member - Joined in 1988/12/31

Summary: Secondary School Education; Short Courses in Finance & Credit (MBM); Served on Education

Committee; Delinquency Committee and at present Credit Committee.

Name: **Joy Thompson**Company: Self Employed
Occupation: Self Employed

Status: Member - Joined in 1988/12/31

Summary: BA Degree: Communication Studies (UWI), Certificate: Mass Media and Communication (UWI), Diploma:

Public Relations (Cipriani College), LCCI Certificate: Third Level - Public Relations, LCCI Certificate: Third Level - Marketing, Certificate: Public Speaking and Speech Dynamic (UWI School of Continuing Studies



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Nominations Committee Report Continued

Name: **Elizabeth Achaibar Ramoo** Company: Standard Distributors Ltd.

Occupation: Supervisor

Status: Member - Joined in 1990/01/29

Summary: CXC Social Studies, English, Principles of Business and currently pursuing Principles of Accounts;

Computer Literacy

Name: Bernadette Kalicharan

Company: MBM

Occupation: Data Processing Supervisor Status: Member - Joined in 1988/12/31

Summary: Secondary Education; Computer Literacy Course with Certificate; Supervisory Training with Certificate;

Microsoft Certificate; Tech. Software Training Certificate; Served on the following committees - Credit

Committee (7 years), Delinquency Committee & Education Committee

Name: Leisel Aneika Francis
Company: TATIL Life Assurance Ltd.
Occupation: Accountant - Financial Reporting
Status: Member – Joined in 2006/01/17

Summary: ACCA Level 3 - awaiting results from final paper, 4 A Level Subjects, CXC - 7 Subjects

Name: Kevin Jeremiah

Company: TATIL

Occupation: Accountant - Customer Service Representative

Status: Member – Joined in 2012/11/28

Summary: CXC Ordinary Level - Mathematics, English, Principles of Accounts, Social Studies, Chemistry, Biology

and Human Social Biology, 4 CAPE A' Levels, Certificate in Peachtree, Certificate in Computer Literacy,

Certificate in Business Management, Comptia Network+, Comptia A+

Name: Kenny Fraser

Comapny: Retired Occupation: Retired

Status: Member - Joined in 1972/01/31

Summary: Tertiary Education - Cipriani Labour College Diploma in Management, UWI - Certificate in Management

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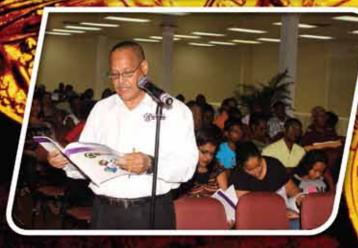














5 Lips Hills



















FINANCIAL STATEMENTS

3 1 DECEMBER 2013

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AMGECU Credit Union Co-operative Society Limited

Statement of Management Responsibilities

It is the responsibility of management to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Credit Union as at the end of the financial year and of the operating results of the Credit Union for the year. It is also management's responsibility to ensure that the Credit Union keeps proper accounting records which disclose with reasonable accuracy at any time the financial position of the Credit Union. They are also responsible for safeguarding the assets of the Credit Union.

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards. This responsibility includes designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies, and making accounting estimates that are reasonable in the circumstances.

Management accepts responsibility for the annual financial statements, which have been prepared using appropriate accounting policies supported by reasonable and prudent judgments and estimates, in conformity with International Financial Reporting Standards. Management are of the opinion that the financial statements give a true and fair view of the state of the financial affairs of the Credit Union and of its operating results. Management further accepts responsibility for the maintenance of accounting records which may be relied upon in the preparation of financial statements, as well as adequate systems of internal financial control.

Nothing has come to the attention of Management to indicate that the Credit Union will not remain a going concern for at least the next twelve months from the date of this statement.

Secretary/General Manager

28th February, 2014.

Accountant/Office Manager

28th February, 2014.



INDEPENDENT AUDITORS' REPORT

The Members AMGECU Credit Union Co-operative Society Limited

We have audited the accompanying financial statements of AMGECU Credit Union Co-operative Society Limited, which comprise the statement of financial position as at 31 December 2013 and the statements of comprehensive income, changes in equity and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of AMGECU Credit Union Co-operative Society Limited as of 31 December 2013, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

Port-of-Spain 28 February 2014

Direct tel (868) 624-4569 | Direct fax (868) 624-4388 Email pkf-trinidad@trinidad.net

PKF | 245 Belmont Circular Road | PO Bag 250 | Belmont | Port-of-Spain | Trinidad | WI

STATEMENT OF FINANCIAL POSITION

FOR THE YEAR ENDED 31 DECEMBER 2013

| | ASSET | <u>ΓS</u> | | |
|---|-------------------------------------|---|--|--|
| | Notes | <u>2013</u> | 31 December 2012 (Restated) | 2011 (Restated) |
| Current Assets: Cash in hand and at bank Other financial assets Accounts receivable and prepayments Amounts due from group companies | 5 6 7 8 | \$ 9,453,229 30,274,523 653,306 1,125,448 | \$ 16,483,642 27,007,763 575,974 717,057 | \$ 9,850,110 25,868,989 520,592 606,471 |
| Total Current Assets | | 41,506,506 | 44,784,436 | 36,846,162 |
| Non-Current Assets: Loans to members Other financial assets Employee benefit assets Fixed assets Total Non-Current Assets | 9 10 11 12 | 91,971,964 19,569,152 3,784,000 15,698,540 131,023,656 | 78,642,716 15,025,528 3,878,000 15,677,661 113,223,905 | 70,231,378 13,597,301 3,308,000 15,836,548 |
| Total Assets | | <u>\$ 172,530,162</u> | <u>\$ 158,008,341</u> | <u>\$ 139,819,389</u> |
| LIABILITIES | AND ME | EMBERS' EQUITY | <u>′</u> | |
| Current Liabilities: | | | | |
| Accounts payable and accrued charges Christmas Savings Plan Education Savings Plan | 13 14 15 | \$ 527,972 188,621 172,297 | \$ 469,481 172,541 159,518 | \$ 447,476 176,844 138,840 |
| Total Current Liabilities | | 888,890 | 801,540 | 763,160 |
| Non-Current Liabilities: Members' savings and pooled funds Employee benefit obligation Members' shares | 16 17 18 | 8,135,101 54,000 137,562,882 | 15,914,733 263,000 117,582,459 | 16,017,010 232,000 103,069,525 |
| Total Non-Current Liabilities | | 145,751,983 | 133,760,192 | 119,318,535 |
| Total Liabilities | | 146,640,873 | 134,561,732 | 120,081,695 |
| Members' Equity: Reserve Fund Building Fund Education Fund Charitable Fund Investment Re-measurement Reserve Property Revaluation Reserve Undivided surplus | 19 20 20 20 21 2 (d) | 10,400,535 100,000 200,000 50,000 4,822,516 834,125 9,482,113 | 9,630,575 100,000 100,000 50,000 3,992,765 834,125 8,739,144 | 8,947,416 100,000 100,000 50,000 2,132,581 834,125 7,573,572 |
| Total Members' Equity | | 25,889,289 | 23,446,609 | 19,737,694 |
| Total Liabilities and Members' Equity | | <u>\$ 172,530,162</u> | <u>\$ 158,008,341</u> | <u>\$ 139,819,389</u> |

These financial statements were approved by the Board of Directors and authorised for issue on 28 February 2014 and signed on their behalf by:

 $\overline{}$

Secretary/Manager

Supervisory Committee

(The accompanying notes form an integral part of these financial statements)

STATEMENT OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED 31 DECEMBER 2013

| | | 31 De | ecember |
|--|--------------|---------------------|---------------------------|
| | <u>Notes</u> | <u>2013</u> | <u>2012</u> (Restated) |
| Income: | | | (, |
| Interest on loans to members | | \$ 9,054,761 | \$ 8,568,298 |
| Investment income | 25 | 3,508,483 | 2,264,736 |
| Miscellaneous income | 26 | 591,663 | 543,198 |
| Total Income | | 13,154,907 | 11,376,232 |
| Expenses: | | | |
| Administrative expenses | 27 | 2,801,890 | 2,004,246 |
| Board and committee expenses | 28 | 372,195 | 327,830 |
| Depreciation | | 276,550 | 248,023 |
| Fund expenses | 29 | 112,814 | 128,992 |
| Interest on members' savings and pooled funds | 30 | 138,978 | 405,054 |
| Investment property expenses | | 217,907 | 231,170 |
| Personnel costs | 31 | 1,553,626 | 1,352,281 |
| Total Expenses | | 5,473,960 | 4,697,596 |
| Net surplus for the year | | 7,680,947 | 6,678,636 |
| Other Comprehensive Income: | | | |
| Net gain on equity investments | | 829,751 | 1,860,184 |
| Net actuarial (loss)/gain on employee benefit asset and obligation | 32 | (88,000) | 330,000 |
| Total Other Comprehensive Income for the year | | 741,751 | 2,190,184 |
| Total Other Comprehensive Income | | <u>\$ 8,422,698</u> | <u>\$ 8,868,820</u> |

(The accompanying notes form an integral part of these financial statements)

STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 31 DECEMBER 2013

| | Reserve | Building | Education | Charitable | Investment Re- measurement | Property Revaluation | Undivided | |
|-----------------------------------|-----------------|-------------------------|------------|------------|----------------------------------|-------------------------|----------------------|--------------|
| | Fund | Fund | Fund | Fund | Reserve | Reserve | Surplus | <u>Total</u> |
| Balance as at 1 January 2013 | \$ 9,630,575 \$ | \$ 100,000 | \$ 100,000 | \$ 50,000 | \$ 3,992,765 | \$ 834,125 | 834,125 \$ 8,739,144 | \$23,446,609 |
| Total comprehensive income | 1 | 1 | • | 1 | 829,751 | 1 | 7,592,947 | 8,422,698 |
| Transfers from net surplus | 768,095 | | 178,691 | 10,158 | | | (956,944) | |
| | 10,398,670 | 100,000 | 278,691 | 60,158 | 4,822,516 | 834,125 | 15,375,147 | 31,869,307 |
| Entrance fees | 1,865 | 1 | 1 | • | • | 1 | (1,865) | • |
| Fund expenses | • | 1 | (78,691) | (10,158) | • | 1 | 88,849 | • |
| Dividends paid (net) - 2012 | | | | | | | (5,980,018) | (5,980,018) |
| Balance as at 31 December 2013 | \$10,400,535 | \$10,400,535 \$ 100,000 | \$ 200,000 | \$ 50,000 | \$ 4,822,516 | \$ 834,125 \$ 9,482,113 | \$ 9,482,113 | \$25,889,289 |

(The accompanying notes form an integral part of these financial statements)

AMGECU CREDIT UNION CO-OPERATIVE SOCIETY LIMITED

STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 31 DECEMBER 2013

| | Reserve <u>Fund</u> | Building <u>Fund</u> | Education <u>Fund</u> | Charitable <u>Fund</u> | Investment Re- measurement <u>Reserve</u> | Property Revaluation <u>Reserve</u> | Undivided Surplus | Total |
|--|-------------------------|-------------------------|--------------------------|---------------------------|--|---|----------------------|--------------|
| Balance as at 1 January 2012 | \$ 8,947,416 \$ | \$ 100,000 | \$ 100,000 | \$ 50,000 | \$ 2,132,581 | \$ 834,125 | \$ 7,266,572 | \$19,430,694 |
| Restatement (Note 2 (k)) | | | | | | | 307,000 | 307,000 |
| Restated balance as at 1 January 2012 | 8,947,416 | 100,000 | 100,000 | 50,000 | 2,132,581 | 834,125 | 7,573,572 | 19,737,694 |
| Total comprehensive income | • | 1 | 1 | , | 1,860,184 | • | 7,008,636 | 8,868,820 |
| Transfer from net surplus | 681,764 | | 91,789 | 13,700 | | | (787,253) | 1 |
| | 9,629,180 | 100,000 | 191,789 | 63,700 | 3,992,765 | 834,125 | 13,794,955 | 28,606,514 |
| Entrance fees | 1,395 | 1 | 1 | 1 | 1 | 1 | (1,395) | , |
| Fund expenses | • | 1 | (91,789) | (13,700) | 1 | 1 | 105,489 | , |
| Dividends paid (net) - 2011 | | | | | | | (5,159,905) | (5,159,905) |
| Balance as at 31 December 2012 | \$ 9,630,575 \$ 100,000 | \$ 100,000 | \$ 100,000 | \$ 50,000 | \$ 3,992,765 | \$ 834,125 | \$ 8,739,144 | \$23,446,609 |

(The accompanying notes form an integral part of these financial statements)

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2013

| | 31 De | ecember |
|---|---------------------|----------------------|
| | <u>2013</u> | <u>2012</u> |
| | | (Restated) |
| Cash Flows from Operating Activities: | | |
| Net surplus for the year | \$ 7,680,947 | \$ 6,678,636 |
| Employee Benefit/Obligation - IAS#19 Adjustment | (203,000) | (209,000) |
| Depreciation | 276,550 | 248,023 |
| Gain on disposal of fixed assets | (15) | (5,739) |
| Gain on disposal of investments | (1,450,685) | (558,698) |
| Interest on investments | (1,537,644) | (1,242,315) |
| Provision for loan losses expense/(written back) | 672,665 | 60,000 |
| Adjusted net surplus for the year | 5,438,818 | 4,970,907 |
| Net change in amounts due from member companies | (408,391) | (110,586) |
| Net change in accounts receivable and prepayments | (77,332) | (55,382) |
| Net change in accounts payable and accruals | 58,491 | 22,005 |
| Net change in Christmas savings plan | 16,080 | |
| • • • | _ | (4,303) |
| Net change in Education savings plan | 12,779 | 20,678 |
| Cash generated from Operating Activities | 5,040,445 | 4,843,319 |
| Interest received | 1,537,644 | 1,242,315 |
| Cash Flows from Investing Activities: | | |
| Net movement in members' loans | (14,001,913) | (8,471,338) |
| Purchase of fixed assets | (299,831) | (91,036) |
| Additions to investments | (22,768,447) | (10,490,945) |
| Sale of investments | 17,238,499 | 10,342,826 |
| Proceeds from disposal of fixed asset | 2,417 | 7,639 |
| Cash used in Investing Activities | _(19,829,275) | (8,702,854) |
| Net cash flow before financing activities | (13,251,186) | (2,617,220) |
| Cash Flows from Financing Activities: | | |
| Net change in members' savings and pooled funds | (7,779,632) | (102,277) |
| Net change in members' shares | 19,980,423 | 14,512,934 |
| Dividends paid (net) | (5,980,018) | (5,159,905) |
| Dividends paid (net) | (3,780,018) | (3,137,703) |
| Cash generated from Financing Activities | 6,220,773 | 9,250,752 |
| Net change in cash and cash equivalents | (7,030,413) | 6,663,532 |
| Cash and cash equivalents at beginning of year | 16,483,642 | 9,850,110 |
| Cash and cash equivalents at end of year | <u>\$ 9,453,229</u> | <u>\$ 16,483,642</u> |
| Represented by: | | |
| Cash in hand and at bank | <u>\$ 9,453,229</u> | <u>\$ 16,483,642</u> |

(The accompanying notes form an integral part of these financial statements)

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2013

1. Incorporation and Principal Activities:

The Society was incorporated under the Co-operative Societies Act of the Republic of Trinidad and Tobago Ch 81:03 on 28th March 1956. The registered office of the Credit Union is located at #4 Borde Street, Port of Spain. The Society operates in the capacity of a Credit Union for the benefit of employees of Ansa Mc Al Limited and its subsidiary companies.

During the year ended 31 December 2011, the Society changed its name to AMGECU Credit Union Co-operative Society Limited.

2. Significant Accounting Policies:

(a) Basis of financial statements preparation

These financial statements are prepared in accordance with International Financial Reporting Standards (IFRS), and are expressed in Trinidad and Tobago dollars and stated in whole dollars. These financial statements are stated on the historical cost basis, except for the measurements at fair value of available-for-sale investments and certain other financial instruments.

(b) Use of estimates

The preparation of financial statements in conformity with International Financial Reporting Standards requires the use of certain critical accounting estimates and requires management to exercise its judgement in the process of applying the Society's accounting policies. It also requires the use of assumptions that affect the reported amount of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of the income and expenditure during the reporting period. Although these estimates are based on management's best knowledge of current events and actions, actual results may ultimately differ from those estimates.

(c) New Accounting Standards and Interpretations

- i) The Society has applied the following standards and amendments that became effective during the current year, as they do apply to the activities of the Society:
 - IAS 1 Presentation of Financial Statements Amendments to revise the way other comprehensive income is presented (effective for accounting periods beginning on or after 1 July 2012).
 - IAS 19 Employee Benefits Amended standard resulting from the Post-Employment Benefits and Termination Benefits projects (effective for accounting periods beginning on or after 1 January 2013).

IFRS 7 Financial Instruments: Disclosure – Amendment on the disclosure of offsetting financial assets and financial liabilities (effective for accounting periods beginning on or after 1 January 2013).

FOR THE YEAR ENDED 31 DECEMBER 2013

2. <u>Significant Accounting Policies (Cont'd)</u>:

| (| c) | New Accounting Standards and Interpretations (| cont'd |) |
|---|----|--|--------|---|
| | | | | |

| | IFRS 7 | Financial Instruments: Disclosure – Amendment on the disclosure of offsetting financial assets and financial liabilities (effective for accounting periods beginning on or after 1 January 2013). |
|-----|---------|--|
| | IFRS 13 | Fair Value Measurement (effective for accounting periods beginning on or after 1 January 2013). |
| ii) | | as not applied the following standards and amendments that became effective ent year, as they do not apply to the activities of the Society: |
| | IAS 16 | Property, Plant and Equipment – Amendment re: classification of servicing equipment (effective for accounting periods beginning on or after 1 January 2013). |
| | IAS 27 | Consolidated and Separate Financial Statements – Reissued as IAS 27 Separate Financial Statements (effective for accounting periods beginning on or after 1 January 2013). |
| | IAS 28 | Investments in Associates – Reissued as IAS 28 Investments in Associates and Joint Ventures (effective for accounting periods beginning on or after 1 January 2013). |
| | IAS 34 | Interim Financial Reporting – Amendment on the clarification of interim financial reporting on segment information (effective for accounting periods beginning on or after 1 January 2013). |
| | IFRS 10 | Consolidated Financial Statements (effective for accounting periods beginning on or after 1 January 2013). |
| | IFRS 10 | Consolidated Financial Statements – Amendment to the transition guidance on consolidated financial statements, joint arrangements and disclosures of interest in other entities (effective for accounting periods beginning on or after 1 January 2013). |

FOR THE YEAR ENDED 31 DECEMBER 2013

2. <u>Significant Accounting Policies (Cont'd)</u>:

- (c) New Accounting Standards and Interpretations (cont'd)
 - IFRS 11 Joint Arrangements (effective for accounting periods beginning on or after 1 January 2013).
 - IFRS 12 Disclosure of Interest in Other Entities (effective for accounting period beginning on or after 1 January 2013).
- iii) The Society has not applied the following standards, revised standards and interpretations that have been issued but are not yet effective as they either do not apply to the activities of the Society or have no material impact on its financial statements, except for IFRS 9 Financial Instruments:
 - IFRS 1 First-time Adoption of International Financial Reporting Standards Amendment on borrowing costs relating to qualifying assets (effective for accounting periods beginning on or after 1 January 2013).
 - IFRS 1 First-time Adoption of International Financial Reporting Standards Government Loans (effective for accounting periods beginning on or after 1 January 2013).
 - IFRS 2 Share-based payment Amendment to the definition of vesting condition (effective for accounting periods beginning on or after 1 July 2014).
 - IFRS 3 Business Combinations Amendment re: accounting for a contingent consideration in a business combination (effective for accounting periods beginning on or after 1 July 2014).
 - IFRS 3 Business Combinations Amendment on the scope of exception for joint ventures (effective for accounting periods beginning on or after 1 July 2014).
 - IFRS 8 Operating Segments Amendment re: disclosure of the aggregation of operating segments and the reconciliation of assets (effective for accounting periods beginning on or after 1 July 2014).
 - IFRS 9 Financial Instruments: Classification and Measurement (effective for accounting periods beginning on or after 1 January 2015).
 - IFRS 9 Financial Instruments: Accounting for Financial Liabilities and Derecognition (effective for accounting periods beginning on or after 1 January 2015).

FOR THE YEAR ENDED 31 DECEMBER 2013

New Accounting Standards and Interpretations (cont'd)

2. Significant Accounting Policies (Cont'd)

(c)

| IFRS 10 | Consolidated | Financial | Statements | (effective | for | accounting |
|---------|----------------|---------------|----------------|------------|-----|------------|
| | periods beginn | ing on or aft | er 1 January 2 | 2013). | | |

| IFRS 10 | Consolidated Financial Statements – Amendment to the transition | |
|---------|---|---|
| | guidance on consolidated financial statements, joint arrangements | |
| | and disclosures of interest in other entities (effective for accounting | 3 |
| | periods beginning on or after 1 January 2013). | |

- IFRS 11 Joint Arrangements (effective for accounting periods beginning on or after 1 January 2013).
- IFRS 12 Disclosure of Interest in Other Entities (effective for accounting periods beginning on or after 1 January 2013).
- IFRS 13 Fair Value Measurement Amendment re: clarification of portfolio exception (effective for accounting periods beginning on or after 1 July 2014).
- IFRS 14 Regulatory Deferral Accounts (effective for accounting periods beginning on or after 1 January 2016).
- IAS 1 Presentation of Financial Statements Amendment re: clarification of the requirement for comparative information (effective for accounting periods beginning on or after 1 July 2013).
- IAS 16 Property, Plant and Equipment Amendment re: proportionate restatement of accumulated depreciation under the revaluation method (effective for accounting periods beginning on or after 1 July 2014).
- IAS 24 Related Party Disclosures Amendment on disclosures for entities providing key management personnel services (effective for accounting periods beginning on or after 1 July 2014).
- IAS 27 Separate Financial Statements Amendment to measure at fair value eligible investment entities (effective for accounting periods beginning on or after 1 January 2014).
- IAS 32 Financial Instruments; Presentation Amendment re: application guidance on the offsetting of financial assets and financial liabilities (effective for accounting periods beginning on or after 1 January 2014).
- IAS 36 Impairment of Assets Amendment re: disclosure of recoverable amount on non-financial assets (effective for accounting periods beginning on or after 1 January 2014).

FOR THE YEAR ENDED 31 DECEMBER 2013

2. Significant Accounting Policies (Cont'd)

(c) New Accounting Standards and Interpretations (cont'd

| IAS 38 | Intangible Assets – Amendment re: the proportionate restatement of accumulated amortisation under the revaluation method (effective for accounting periods beginning on or after 1 July 2014). |
|--------|--|
| IAS 39 | Financial Instruments: Recognition and Measurement – Amendment re: the novation of derivatives and continuation of hedge accounting (effective for accounting periods beginning on or after 1 January 2014). |
| IAS 40 | Investment Property – Amendment re: clarification of specific transactions that are both business combinations and investment property (effective for accounting periods beginning on or after 1 July 2014). |

IFRIC 21 Levies (effective for accounting periods beginning on or after 1 January 2014).

The adoption of IFRS 9 Financial Instruments may result in significant changes in the Society's classification and presentation of financial instruments.

(d) Fixed assets

Fixed assets are stated at historical cost less accumulated depreciation. Depreciation is provided on the straight-line basis.

The following rates considered appropriate to write-off the assets over their estimated useful lives are applied:

| Land and Building | - | 2% |
|-------------------------|---|-----|
| Office improvements | - | 25% |
| Computer equipment | - | 33% |
| Furniture and equipment | - | 25% |

No depreciation is provided on freehold land or capital work-in-progress.

The assets' residual values and useful lives are reviewed at each Statement of Financial Position date, and adjusted as appropriate. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised within the "Gain /Loss on Disposal" account in the Statement of Comprehensive Income.

The revaluation of the Credit Union's property located at #4 Borde Street, Port of Spain was done by Brent Augustus and Associates Limited as at 19 October 2010. This resulted in an increase in the property revaluation reserve of \$834,125.

FOR THE YEAR ENDED 31 DECEMBER 2013

2. Significant Accounting Policies (Cont'd):

(e) Financial instruments

Financial instruments carried on the Statement of Financial Position include cash resources, investments, loans, deposits and other liabilities. The standard treatment for recognition, derecognition, classification and measurement of the Credit Union's financial instruments are noted in notes (i) - (iv) below, whilst additional information on specific categories of this Credit Union's financial instruments are disclosed in notes 5-8,10.

i) Recognition

The Credit Union initially recognizes loans, advances and deposits on the date that they are originated. All other financial assets and liabilities (including assets and liabilities designated at fair value through profit or loss) are initially recognized on the transaction date on which this Credit Union becomes a party to the contractual provision of the instrument.

ii) De-recognition

This Credit Union de-recognizes a financial asset when the contractual rights to the cash flows from the asset expire, or it transfers the rights to receive the contractual cash flows on the financial asset in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred.

iii) Classification

This Credit Union classifies its financial assets into the following categories: Cash and cash equivalents, financial assets at fair value through profit and loss; loans and receivables; held-to-maturity; and available-for sale assets. Management determines the classification of its investments at initial recognition.

Cash and Cash Equivalents

Cash and cash equivalents comprise cash on hand, deposits with banks and short term highly liquid investments with maturities of three months or less when purchased. These are shown at cost which approximates market value.

FOR THE YEAR ENDED 31 DECEMBER 2013

2. Significant Accounting Policies (Cont'd):

(e) Financial instruments (cont'd)

iii) Classification (cont'd)

Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They arise when this Credit Union provides money directly to its members with no intention of trading the receivable. Loans to members are stated at principal amounts outstanding net of allowances for loan losses. Specific provisions are made for potential losses on non-performing loans on the basis of net realizable value. Periodic portfolio reviews are conducted during the course of each year to determine the adequacy of provisions. Loans are secured by various forms of collateral, including charges over tangible assets, certificates of deposit, and assignment of funds held with other financial institutions.

Held to maturity

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturities that this Credit Union's management has the positive intention and ability to hold to maturity. If this Credit Union were to sell other than an insignificant amount of held-to-maturity assets, the entire category would be compromised and re-classified as available-for-sale.

Available-for-sale

Available-for-sale investments are those intended to be held for an indefinite period of time, and may be sold in response to needs for liquidity or changes in interest rates, exchange rates or equity prices.

Members' deposits

Members' deposits are stated at the principal amounts invested by members together with any capitalised interest. Members' deposits bear interest at rates that are not significantly different from current market rates and are assumed to have discounted cash flow values which approximate carrying values.

Members' shares

Members' shares are classified as equity and stated at fair value.

FOR THE YEAR ENDED 31 DECEMBER 2013

2. Significant Accounting Policies (Cont'd):

(e) Financial instruments (cont'd)

iv) Measurement

Financial instruments are measured initially at cost, including transaction costs. Subsequent to initial recognition, all financial assets at fair value through profit and loss and available-for-sale assets are measured at fair value, based on their quoted market price, at the Statement of Financial Position date, without any deduction for transaction costs. Where the instrument is not actively traded or quoted on recognized exchanges, fair value is determined using discounted cash flow analysis.

Any available-for-sale asset that does not have a quoted market price in an active market and where fair value cannot be reliably measured is stated at cost, including transaction costs, less impairment losses. Gains and losses, both realized and unrealized, arising from the change in the financial assets at fair value through profit and loss are reported in other income.

All non-trading financial liabilities, originated loans and receivables and held-tomaturity assets are measured at amortised costs less impairment losses. Amortized cost is calculated on the effective interest method.

On disposal or on maturity of an investment, the difference between the net proceeds and the carrying amount is included in the Statement of Comprehensive Income. When available-for-sale assets are sold, converted or otherwise disposed of, the cumulative gain or loss recognized in equity is transferred to the Statement of Comprehensive Income.

v) Impairment of financial assets

The Credit Union assesses at each Statement of Financial Position date whether there is objective evidence that a financial asset or group of financial assets is impaired.

A financial asset or group of financial assets is impaired and impairment losses are incurred if and only if, there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a "loss event") and that event (or events) has an impact on the estimated future cash flows of the financial asset or group of financial assets that can be reliably estimated.

FOR THE YEAR ENDED 31 DECEMBER 2013

2. Significant Accounting Policies (Cont'd):

(e) Financial instruments (cont'd)

v) Impairment of financial assets (cont'd)

Objective evidence that a financial assets or group of financial assets is impaired includes observable data that comes to the attention of the Credit Union about the following loss events:

- Significant financial difficulty of the issuer or obligor.
- A breach of contract, such as default or delinquency in interest or principal payments.
- It becoming probable that the borrower will enter in bankruptcy or other financial reorganization.
- The disappearance of an active market for that financial asset because of financial difficulties.
- Observable data indicating that there is a measurable decrease in the estimated cash
 flows from a group of financial assets since the initial recognition of those assets,
 although the decrease cannot yet be identified with individual financial assets in the
 group, including adverse changes in the payment status of borrowers in the Credit
 Union or national or economic conditions that correlate with defaults on assets in
 the Credit Union.

(f) Income recognition

Interest on members' loans and fixed deposits are accounted for on the accrual basis. Interest on saving and current accounts and dividend income are accounted for on the cash basis.

(g) Members' special deposits

Members' special deposits bear interest at rates approved by the Board of Directors. The Board of Directors periodically reviews these rates.

FOR THE YEAR ENDED 31 DECEMBER 2013

2. Significant Accounting Policies (Cont'd):

(h) Employee benefits

The Alston's Pension Fund Plan covers monthly paid employees. This is a contributory defined pension plan that offers members' retirement benefits in accordance with the Plan's Trust Deed and Rules. Trustees administer the pension plan and the Trust is entirely divorced from the Credit Union's finances.

The pension accounting cost for the plan is assessed using the project unit credit method. Under this method, the cost of provided pensions is charged to the statement of comprehensive income so as to spread the regular cost of a qualified actuary, who carries out a full valuation of the plan every year.

The Credit Union also provides post retirement health benefits to their retirees. The entitlement to these benefits is based on the employee remaining in service up to the retirement age and the completion of a minimum service period. The expected costs of these benefits are accrued over the period of employment, using an accounting methodology similar to that of the defined benefit plan.

(i) Unclaimed Dividends

In accordance with Bye Law 8(a) of the Credit Union, all dividends to members remaining unclaimed after one (1) year from the date of declaration are transferred to Unclaimed Dividends. Any sum remaining unclaimed in this account for two (2) years may be transferred to the Reserve Fund.

(j) Dividends

Dividends are recommended by the Board of Directors and approved by the members at the Annual General Meeting. Dividends are an appropriation of retained earnings as disclosed in the Statement of Changes in Members' Equity and Reserves. In accordance with IAS #10, the dividends are not accounted for as a liability at year-end.

The dividends are computed on the basis of the average number of shares in issue throughout the year, the average being determined on the basis of the number of shares in issue at the end of each month.

(k) Restatement

The restatement relates to the Society's adoption of the amendment to IAS 19 Employee Benefits revised which requires the recognition of actuarial gains and losses under the heading of Other Comprehensive Income in the Statement of Comprehensive Income. The restatement resulted in the decrease in net surplus reported for the year ended 31 December 2012 of \$139,000.

FOR THE YEAR ENDED 31 DECEMBER 2013

2. <u>Significant Accounting Policies (Cont'd):</u>

Foreign Currency

Transactions in foreign currencies are translated at the rate of exchange ruling at the transaction date. Foreign monetary assets and liabilities denominated in foreign currencies are expressed in Trinidad and Tobago dollars at rates of exchange prevailing at the Statement of Financial Position date. Resulting translation differences and profits and losses from trading activities are included in the Statement of Comprehensive Income.

3. Financial Risk Management:

Financial risk factors

The Society's activities are primarily related to the use of financial instruments. The Society accepts funds from members and earns interest by investing in equity investments, government securities and on-lending to members at higher interest rates.

Financial Instruments

The following table summarizes the carrying amounts and fair values of the Society's financial assets and liabilities:

2012

| | 20 | 013 |
|--|----------------------------|----------------------------|
| | Carrying | Fair |
| | Value | Value |
| Financial Assets Cash in hand and at bank Other financial assets (Short-term investments) | \$ 9,453,229 29,633,744 | \$ 9,453,229 30,274,523 |
| Accounts receivables and prepayments Amounts due from Members's Companies | 653,306 1,125,448 | 653,306 1,125,448 |
| Loans to members | 91,971,964 | 91,971,964 |
| Other financial assets (Long-term investments) Employee benefit assets | 15,610,451 3,784,000 | 19,569,152 3,784,000 |
| Financial Liabilities | 3,701,000 | 5,761,000 |
| Accounts payable and accrued charges | 527,972 | 527,972 |
| Members' deposits: Christmas Saving Plan (short-term) | 188,621 | 188,621 |
| Members' deposits: Education Saving Plan (short-term) Members' savings and pooled funds (long-term) | 172,297 8,135,101 | 172,297 8,135,101 |
| Employee benefit obligation Members' shares | 54,000 137,562,882 | 54,000 137,562,882 |
| Wellioels slidles | 137,302,002 | 137,302,002 |

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management:

Financial Instruments (cont'd) -

| | 20 | 12 |
|---|---------------|---------------|
| | Carrying | Fair |
| | <u>Value</u> | <u>Value</u> |
| Figure 2-1 Aprets | | |
| Financial Assets | | |
| Cash in hand and at bank | \$ 16,483,642 | \$ 16,483,642 |
| Other financial assets (Short-term investments) | 25,845,646 | 27,007,763 |
| Accounts receivables and prepayments | 575,974 | 575,974 |
| Amounts due from Members's Companies | 717,057 | 717,057 |
| Loans to members | 78,642,716 | 78,642,716 |
| Other financial assets (Long-term investments) | 12,393,529 | 15,025,528 |
| Employee benefit assets | 3,878,000 | 3,878,000 |
| Financial Liabilities | | |
| Accounts payable and accrued charges | 469,481 | 469,481 |
| Members' deposits: Christmas Saving Plan (short-term) | 172,541 | 172,541 |
| Members' deposits: Education Saving Plan (short-term) | 159,518 | 159,518 |
| Members' savings and pooled funds (long-term) | 15,914,733 | 15,914,733 |
| Employee benefit obligation | 263,000 | 263,000 |
| Members' shares | 117,582,459 | 117,582,459 |

The Society is exposed to interest rate risk, credit risk, liquidity risk, currency risk, operational risk, compliance risk and reputation risk arising from the financial instruments that it holds. The risk management policies employed by the Society to manage these risks are discussed below:

a) Interest rate risk -

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Society is exposed to interest rate risk through the effect of fluctuations in the prevailing levels of interest rates on interest bearing financial assets and liabilities, including investments in bonds, loans, customer deposits and other funding instruments.

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management (Cont'd):

Financial Instruments (cont'd) -

a) Interest rate risk -

The exposure is managed through the matching of funding products with financial services and monitoring market conditions and yields.

i) Bonds

The Society invests mainly in medium term bonds consisting of fixed rate instruments.

The market values of the fixed rate bonds are not very sensitive to changes in interest rates. The market values of the floating rate bonds are sensitive to changes in interest rates. The longer the maturity of the bonds, the greater is the sensitivity to changes in interest rates. Because these assets are being held to maturity and are not traded, any changes in market values will not impact the Statement of Income.

ii) <u>Loans</u>

The Society generally invests in fixed rate loans to members for terms that average five years, however, mortgage loans can extend to a maximum of twenty (20) years. These are funded mainly from member deposits and shares and loan repayments.

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management (Cont'd):

Financial Instruments (cont'd) -

Interest rate sensitivity analysis

The Society's exposure to interest rate risk is summarized in the table below, which analyses assets and liabilities at their carrying amounts categorized according to their maturity dates.

| | | | 2013 | 13 | | |
|--------------------------------------|-----------|--------------|------------|------------|------------|--------------|
| | | | | | Non- | |
| | Effective | Up to | 1 to | Over | Interest | |
| | Rate | 1 year | 5 years | 5 years | Bearing | <u>Total</u> |
| Financial Assets | | | | | | |
| Cash in hand and at bank | 0.02% | \$ 9,149,335 | \$ | \$ | \$ 303,894 | \$9,453,229 |
| Other financial assets | 4.60% | 30,274,523 | • | • | • | 30,274,523 |
| Accounts receivables & prepayments | , | • | • | • | 653,306 | 653,306 |
| Amounts due from Members' Companies | • | • | • | • | 1,125,448 | 1,125,448 |
| Loans to members | 12.00% | 2,283,628 | 36,671,437 | 54,614,788 | 12,754 | 93,582,607 |
| Other financial assets | 3.19% | | | 19,569,152 | • | 19,569,152 |
| Employee benefit assets | 2.00% | 1 | • | • | 3,784,000 | 3,784,000 |
| Financial Liabilities | | | | | | |
| Accounts payable and accrued charges | | • | • | • | 527,972 | 527,972 |
| Members' deposits: Christmas Saving | 1.00% | 188,621 | • | • | • | 188,621 |
| Members' deposits: Education Saving | 1.00% | 172,297 | • | • | ' | 172,297 |
| Members' savings & pooled funds | 1.00% | 8,135,101 | ' | ' | ' | 8,135,101 |
| Employee benefit obligation | 2.00% | ' | • | • | 54,000 | 54,000 |
| Members' shares | 2.60% | 137,562,882 | • | • | • | 137,562,882 |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management (Cont'd):

Financial Instruments (cont'd) -

Interest rate sensitivity analysis (cont'd)

| | | | | 20 | 2012 | | |
|--------------------------------------|-----------|------------|------------|------------|------------|------------|---------------|
| | | | | | | Non- | |
| | Effective | _ | Jp to | 1 to | Over | Interest | |
| | Rate | ⊣ I | 1 year | 5 years | 5 years | Bearing | <u>Total</u> |
| Financial Assets | | | | | | | |
| Cash in hand and at bank | 0.02% | \$ | 9/9060,91 | \$ | \$ | \$ 392,966 | \$ 16.483,642 |
| Other financial assets | 4.60% | 7 | 27,007,763 | • | • | • | 27,007,763 |
| Accounts receivables & prepayments | | | • | • | • | 575,974 | 575,974 |
| Amounts due from Members' Companies | | | • | • | • | 717,057 | 717,057 |
| Loans to members | 12.00% | ` ` | 2,411,834 | 34,252,052 | 42,916,807 | • | 79,580,693 |
| Other financial assets | 3.19% | | 312,465 | • | 14,713,063 | • | 15,025,528 |
| Employee benefit assets | 2.00% | | • | | • | 3,878,000 | 3,878,000 |
| Financial Liabilities | | | | | | | |
| Accounts payable and accrued charges | , | | • | • | • | 469,481 | 469,481 |
| Members' deposits: Christmas Saving | 1.00% | | 172,541 | • | • | ' | 172,541 |
| Members' deposits: Education Saving | 1.00% | | 159,518 | • | • | • | 159,518 |
| Members' savings & pooled funds | 1.00% | 1. | 15,914,733 | • | • | • | 15,914,733 |
| Employee benefit obligation | 2.00% | | 1 | • | • | 263,000 | 263,000 |
| Members' shares | 2.60% | 11, | 17,582,459 | • | 1 | ' | 117,582,459 |

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management (Cont'd):

Financial Instruments (cont'd) -

b) Credit risk -

Credit risk arises when a failure by counter parties to discharge their obligations could reduce the amount of future cash inflows from financial assets on hand at the Statement of Financial Position date. The Society relies heavily on a written Loan Policy Manual, which sets out in detail the current policies governing the lending function and provides a comprehensive framework for prudent risk management of the credit function. Adherence to these guidelines is expected to communicate the Society's lending philosophy; provide policy guidelines to team members involved in lending; establish minimum standards for credit analysis, documentation, decision making and post-disbursement administration; as well as create the foundation for a sound credit portfolio.

The Society's loan portfolio is managed and consistently monitored by the Credit Committee and is adequately secured by collateral and where necessary, provisions have been established for potential credit losses on delinquent accounts.

Cash balances are held with high credit quality financial institutions and the Society has policies to limit the amount of exposure to any single financial institution.

The Society also actively monitors global economic developments and government policies that may affect the growth rate of the local economy.

c) Liquidity risk -

Liquidity risk is the risk that arises when the maturity dates of assets and liabilities do not match. An unmatched position potentially enhances profitability, but can also increase the risk of losses. The Society has procedures with the object of minimizing such losses such as maintaining sufficient cash and other highly liquid current assets and by having available an adequate amount of committed credit facilities.

The Society is able to make daily calls on its available cash resources to settle financial and other liabilities.

Risk management

The matching and controlled mismatching of the maturities and interest rates of assets and liabilities are fundamental to the management of the Society. The Society employs various asset/liability techniques to manage liquidity gaps. Liquidity gaps are mitigated by the marketable nature of a substantial segment of the Society's assets as well as generating sufficient cash from new and renewed members' deposits and shares.

To manage and reduce liquidity risk the Society's management actively seeks to match cash inflows with liability requirements.

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management (Cont'd):

Financial Instruments (cont'd) -

c) Liquidity risk (cont'd) -

ii) Liquidity gap

The Society's exposure to liquidity risk is summarized in the table below which analyses assets and liabilities based on the remaining period from the Statement of Financial Position date to the contractual maturity date.

| | | 2013 | | |
|--------------------------------------|-----------------|-----------------|------------------------|--------------|
| | Up to 1 year | 1 to 5 years | Over <u>5 years</u> | <u>Total</u> |
| Financial Assets | | | | |
| Cash in hand and at bank | \$ 9,453,229 | \$ - | \$ - | \$ 9,453,229 |
| Other financial assets | 30,274,523 | - | - | 30,274,523 |
| Accounts receivables & prepayments | 653,306 | - | - | 653,306 |
| Amounts due from Members' Companies | 1,125,448 | - | - | 1,125,448 |
| Loans to members | 2,283,628 | 36,684,191 | 53,004,145 | 91,971,964 |
| Other financial assets | | | 19,569,152 | 19,569,152 |
| Employee benefit assets | - | - | 3,784,000 | 3,784,000 |
| Financial Liabilities | | | | |
| Accounts payable and accrued charges | 527,972 | - | - | 527,972 |
| Members' deposits: Christmas Saving | 188,621 | - | - | 188,621 |
| Members' deposits: Education Saving | 172,297 | - | - | 172,297 |
| Members' savings & pooled funds | 8,135,101 | - | - | 8,135,101 |
| Employee benefit obligation | - | - | 54,000 | 54,000 |
| Members' shares | 137,562,882 | - | - | 137,562,882 |

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management (Cont'd):

Financial Instruments (cont'd) -

c) Liquidity risk (cont'd) -

| | | | 2012 | |
|--------------------------------------|-----------------|-----------------|-----------------|--------------|
| | Up to 1 year | 1 to 5 years | Over 5 years | <u>Total</u> |
| Financial Assets | | | | |
| Cash in hand and at bank | \$ 16,483,642 | \$ - | \$ - | \$16,483,642 |
| Other financial assets | 27,007,763 | - | - | 27,007,763 |
| Accounts receivables & prepayments | 575,974 | - | - | 575,974 |
| Amounts due from Members' Companies | 717,057 | - | - | 717,057 |
| Loans to members | 2,411,834 | 34,252,052 | 42,916,807 | 79,580,693 |
| Other financial assets | 312,465 | - | 14,713,063 | 15,025,528 |
| Employee benefit assets | - | - | 3,878,000 | 3,878,000 |
| Financial Liabilities | | | | |
| Accounts payable and accrued charges | 469,481 | - | - | 469,481 |
| Members' deposits: Christmas Saving | 172,541 | - | - | 172,541 |
| Members' deposits: Education Saving | 159,518 | - | - | 159,518 |
| Members' savings & pooled funds | 15,914,733 | - | - | 15,914,733 |
| Employee benefit obligation | - | - | 263,000 | 263,000 |
| Members' shares | 117,582,459 | - | - | 117,582,459 |

2012

d) Currency risk -

Currency risk is the risk that the value of financial instruments will fluctuate due to changes in foreign exchange rates. Currency risk arises when future commercial transactions and recognized assets and liabilities are denominated in a currency that is not the Society's measurement currency. The Society is exposed to foreign exchange risk arising from various currency exposures primarily with respect to the United States Dollar. The Society's management monitors the exchange rate fluctuations on a continuous basis and acts accordingly.

e) Operational risk -

Operational risk is the risk derived from deficiencies relating to the Society's information technology and control systems, as well as the risk of human error and natural disasters. The Society's systems are evaluated, maintained and upgraded continuously. Supervisory controls are installed to minimize human error. Additionally, staff is often rotated and trained on an on-going basis.

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

3. Financial Risk Management (Cont'd):

Financial Instruments (cont'd) -

f) Compliance risk -

Compliance risk is the risk of financial loss, including fines and other penalties, which arise from non-compliance with laws and regulations of the state. The risk is limited to a significant extent due to the supervision applied by the Inspector of Financial Institutions at the Central Bank of Trinidad and Tobago, as well as by the monitoring controls applied by the Society. The Society has an Internal Audit Department which does routine reviews on compliance.

g) Reputation risk -

The risk of loss of reputation arising from the negative publicity relating to the Society's operations (whether true or false) may result in a reduction of its clientele, reduction in revenue and legal cases against the Society. The Society engages in public social endeavours to engender trust and minimize this risk.

4. Critical Accounting Estimates and Judgments:

The preparation of financial statements in accordance with International Financial Reporting Standards requires management to make judgments, estimates and assumptions in the process of applying the Credit Union's accounting policies. See Note 2 (b).

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events, which are believed to be reasonable under the circumstances. The Credit Union makes estimates and assumptions concerning the future. However, actual results could differ from those estimates as the resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below:

Changes in accounting estimates are recognised in the Statement of Comprehensive Income in the period in which the estimate is changed, if the change affects that period only, or in the period of the change and future periods if the change affects both current and future periods.

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

4. <u>Critical Accounting Estimates and Judgments (Cont'd):</u>

The critical judgments, apart from those involving estimations, which have the most significant effect on the amounts recognised in the financial statements, are as follows:

- Whether investments are classified as held to maturity investments, available for sale or loans and receivables.
- ii) Which depreciation method is used for fixed assets.

The key assumptions concerning the future and other key sources of estimation uncertainty at the Statement of Financial Position date (requiring management's most difficult, subjective or complex judgments) that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are as follows:

i) Impairment of assets

Management assesses at each Statement of Financial Position date whether assets are impaired. An asset is impaired when the carrying value is greater than its recoverable amount and there is objective evidence of impairment. The recoverable amount is the present value of the future cash flows. Provisions are made for the excess of the carrying value over its recoverable amount.

ii) Fixed assets

Management exercises judgment in determining whether future economic benefits can be derived from expenditure to be capitalised and in estimating the useful lives and residual values of these assets.

5. Cash in Hand and at Bank:

| | | 31 De | ecembe | r |
|--|-----------|-------------|-----------|-------------|
| | | <u>2013</u> | | <u>2012</u> |
| Cash in hand | \$ | 7,000 | \$ | 7,000 |
| Cash in transit | | 282,410 | | 359,927 |
| Trinidad and Tobago Unit Trust Corporation | | | | |
| - TT\$ Income Fund | | 1,194,348 | | 5,152,768 |
| - US\$ Money Market Fund | | 2,468,119 | | 2,566,002 |
| Bourse Savinvest Structured Fund | | 1,317,260 | | 1,294,117 |
| RBC Royal Bank (Trinidad and Tobago) Limited – | | | | |
| Dividend Account | | 14,484 | | 26,039 |
| RBC Royal Bank (Trinidad and Tobago) Limited – | | | | |
| Multilplier Account | _ | 4,169,608 | _ | 7,077,789 |
| | <u>\$</u> | 9,453,229 | <u>\$</u> | 16,483,642 |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

6. Other Financial Assets:

7.

| Other Financial Assets. | | 31 Dec | ember | • |
|--|-----------|--------------|-----------|-------------|
| | | 2013 | | 2012 |
| Held-to-maturity | | | | |
| Caribbean Finance Company Limited | \$ | 6,731,653 | \$ | 6,178,116 |
| Available-for-sale | | | | |
| Trinidad and Tobago Unit Trust Corporation - Income and Growth Fund RBC Royal Bank (Trinidad and Tobago) Limited – | | 1,805,056 | | 8,202,567 |
| ROYTRIN Mutual Funds | | 3,168,648 | | 1,411,005 |
| Bourse Securities Limited - Savinvest Fund | | 995,531 | | 945,656 |
| Mutual Funds held with Republic Securities – MSCI | | 466,820 | | 465,827 |
| KCL Capital Market Brokers Limited – Pooled funds | | 503,164 | | 221,132 |
| AIC Securities Limited | | 3,000,000 | | 3,000,000 |
| Ansa Merchant Bank Limited | | 9,557,255 | | 3,070,525 |
| Firstline Securities Limited | | 2,000,000 | | 1,500,000 |
| Guardian Asset Management Limited | | 2,046,396 | | 2,012,935 |
| | _ | 23,542,869 | | 20,829,647 |
| | <u>\$</u> | 30,274,523 | <u>\$</u> | 27,007,763 |
| Accounts Receivable and Prepayments: | | | | |
| | | 31 Dec | ember | |
| | | <u>2013</u> | | <u>2012</u> |
| Interest receivable on fixed deposits | \$ | 361,456 | \$ | 214,814 |
| Interest on loans | | 104,868 | | 166,745 |
| Prepayments | | 55,064 | | 21,996 |
| Bond interest receivable | | 129,318 | | 86,648 |
| Receivable – gift vouchers | | 2.600 | | 11,500 |
| Rent receivable Other investment income receivable | | 2,600 | | 1,800 |
| Other investment income receivable | _ | - | | 72,471 |
| | <u>\$</u> | 653,306 | <u>\$</u> | 575,974 |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

8. Amounts due from Group Companies:

| | | 31 D | ecember | • |
|---|-----------|-------------|-----------|-------------|
| | | <u>2013</u> | | <u>2012</u> |
| MBM Crown and Equipment | \$ | 70,842 | \$ | 70,062 |
| Alstons Marketing Company Limited | | 159,177 | | - |
| Alstons Shipping Ltd | | 64,143 | | 55,110 |
| Alstons Building Enterprises Limited | | 162,131 | | 162,227 |
| Ansa Finance & Merchant Bank Limited | | 18,966 | | 15,912 |
| Ansa Polymer | | 132,216 | | - |
| Ansa Technologies Limited | | 69,992 | | - |
| Penta Paints Caribbean Limited | | 97,543 | | 105,895 |
| Standard Distributors Limited | | - | | 23,527 |
| Trinidad Publishing Company Limited | | 43,034 | | 42,050 |
| Ansa Mc Al Limited | | 49,504 | | 45,435 |
| Ansa Mc Al Chemicals Limited | | 68,781 | | 67,111 |
| Brick Fource Limited/Bestcrete | | 139,839 | | 125,501 |
| Trinidad and Tobago Insurance Limited (TATIL) | | - | | 2 |
| Tatil Life - Agents | | 43,969 | | - |
| Trinidad Match Factory Limited | | 5,311 | | 4,225 |
| | <u>\$</u> | 1,125,448 | <u>\$</u> | 717,057 |

9. Loans to Members:

Loans to members are stated at principal outstanding net of provision for loan losses. The provision for loan losses is based on the Board's evaluation of the loan portfolio under current economic conditions and past loan loss experience.

| | 31 De | cember |
|--|------------------------------|----------------------------|
| | <u>2013</u> | <u>2012</u> |
| Loans to members Less: Provision for loan losses | \$ 93,582,606 (1,610,642) | \$ 79,580,693 (937,977) |
| Less. Flovision for foan fosses | | |
| <u>Provision for loan losses</u> | <u>\$ 91,971,964</u> | <u>\$ 78,642,716</u> |
| Balance at beginning of year | \$ 937,977 | \$ 1,094,785 |
| Charge for the year | 672,665 | 60,000 |
| Amounts written off | - | (216,808) |
| Balance at end of year | <u>\$ 1,610,642</u> | <u>\$ 937,977</u> |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

10. Other Financial Assets:

| | 31 De | cember |
|--|----------------------|----------------------|
| | <u>2013</u> | <u>2012</u> |
| Held-to-maturity | | |
| 110th to minute, | | |
| Government of the Republic of Trinidad and Tobago bonds | \$ 1,380,828 | \$ 1,086,069 |
| Government of Belize – Guaranteed mortgage note | 144,499 | 144,499 |
| PETROTRIN bonds | 3,107,052 | 3,234,496 |
| KCL Capital Market Brokers Limited – Pooled funds | | 312,465 |
| | 4,632,379 | 4,777,529 |
| Less: Provision for diminution of investment | (144,499) | (52,450) |
| | 4.405.000 | 4.505.050 |
| | 4,487,880 | 4,725,079 |
| Available-for-sale | | |
| Alstons Limited – 1,724 shares (2012: 1,724) | 12,189 | 12,189 |
| Angostura Holdings Limited – 1,000 shares (2012: 1,000) | 12,470 | 8,990 |
| Ansa Mc Al Limited – 19,000 shares (2012: 19,000) | 1,263,500 | 1,265,400 |
| Ansa Merchant Bank Limited – 11,500 shares (2012: 11,500) | 443,900 | 428,145 |
| Coca Cola Bottling Company – 2,086 shares (2012: 2,086) | 843,879 | 892,282 |
| East Caribbean Financial Holdings Ltd. – 25,000 shares (2012: 25,000) | 603,750 | 603,750 |
| First Caribbean International Bank Ltd. – 32,600 shares (2012: 32,600) | 211,900 | 244,500 |
| First Citizens Bank Limited – 103,301 shares (2012: Nil) | 4,157,865 | - |
| Grace Kennedy & Company Limited – 33,000 shares (2012: 33,000) | 113,850 | 116,490 |
| Guardian Holdings Limited – 46,047 shares (2012: 46,047) | 644,658 | 851,870 |
| Guardian Media Limited – 3,000 shares (2012: 3,000) | 58,500 | 56,850 |
| Jamaica Money Market Brokers Limited – 10,000 shares (2012: 10,000) | 5,100 | 5,100 |
| National Commercial Bank Jamaica Ltd. – 10,000 shares (2012: 10,000) | 11,100 | 14,400 |
| National Enterprises Limited – 25,000 shares (2012: 25,000) | 438,750 | 369,750 |
| Neal and Massey Holdings Limited – 18,900 shares (2012: 18,900) | 1,134,189 | 888,489 |
| One Caribbean Media Limited – 10,000 shares (2012: 10,000) | 185,000 | 158,300 |
| Point Lisas Industrial Development Co. Ltd. – 27,191 shares (2012: 27,191) | 100,607 | 100,607 |
| Prestige Holdings Limited – 15,000 shares (2012: 15,000) | 141,750 | 139,800 |
| Republic Bank Limited – 4,800 shares (2012: 4,800) | 556,032 | 506,400 |
| Royal Bank of Canada – 1,659 shares (2012: 1,659) | 720,487 | 660,863 |
| Sagicor Financial Corporation – 90,000 shares (2012: 90,000) | 652,500 | 633,600 |
| Scotiabank Trinidad and Tobago Limited – 19,000 shares (2012: 19,000) | 1,378,450 | 1,244,690 |
| Trinidad Cement Limited – 28,200 shares (2012: 28,200) | 62,040 | 42,018 |
| Unilever Caribbean Limited – 9,901 shares (2012: 9,901) | 556,436 | 466,832 |
| West Indian Tobacco Company Limited – 5,197 shares (2012: 5,197) | 623,640 | 441,745 |
| | 14,932,542 | 10,153,060 |
| Sagicor Financial Corporation 6.5% Preference shares – | | |
| 20,000 shares (2012: 20,000) | 148,730 | 147,389 |
| | 15,081,272 | 10,300,449 |
| | <u>\$ 19,569,152</u> | <u>\$ 15,025,528</u> |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

11. Employee Benefit Assets:

| Employee Benefit Assets: | | 31 De | cember |
|---|---|--|---|
| | <u>2013</u> | 2012 (Restated) | 2011 (Restated) |
| Amount Recognised in the Statement of Financial Position | | | |
| Present value of the Defined Benefit Obligation Fair value of Plan assets | \$ 2,081,000 (7,939,000) | \$ 2,317,000 (7,145,000) | \$ 1,946,000 (6,679,000) |
| Unrecognised asset due to Limit in Paragraph 58 | (5,858,000) 2,074,000 | (4,828,000) <u>950,000</u> | (4,733,000) |
| Asset recognised on the Statement of Financial Position | (3,784,000) | (3,878,000) | (3,308,000) |
| Net Amount Recognised in the Statement of Income | | | |
| Current service cost Net interest cost | 35,000 (195,000) | 46,000 (247,000) | 50,000 (224,000) |
| Income recognised in the Statement of Income | (160,000) | (201,000) | (174,000) |
| Net Amount Recognised in Other Comprehensive Income | | | |
| Experience (gains)/losses - Demographic Experience (gains)/losses - Financial Remeasurement (gains)/losses - Demographic Remeasurement (gains)/losses - Financial Effect of Limit in Paragraph 58 (b) | (277,000) (566,000) - - 1,124,000 | (148,000) (129,000) (53,000) 467,000 (475,000) | (211,000) 109,000 |
| Actuarial (gains)/losses recognised in Other Comprehensive Income | 281,000 | (338,000) | (102,000) |
| Movement in Asset Recognised in the Statement of Financial Position | | | |
| Employee Benefit Asset as at end of year Net amount recognised in the Statement of Income Net amount recognised in Other Comprehensive Income Contributions | (3,878,000) (160,000) 281,000 (27,000) | (3,308,000) (201,000) (338,000) (31,000) | (2,994,000) (174,000) (102,000) (38,000) |
| Employee Benefit Asset as at end of year | <u>\$ (3,784,000)</u> | <u>\$ (3,878,000)</u> | <u>\$ (3,308,000)</u> |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

11. Employee Benefit Assets(Cont'd):

| Asset Allocation: | | 31 Decem | hou |
|--|---------------------|---------------------------|-----------------------------------|
| | 2013 | 2012 | 2011 |
| Local Equities Local Bonds Foreign Investments Real Estate/Mortgages Short Term Securities | 37% 31% 14% 2% 16% | 34% 34% 22% 2% 8% | 33% 37% 20% 2% 8% |
| Actual Return on Plan Assets | 2013 874,000 | 2012 521,000 | 2011 268,000 |
| Actual Return on Fian Assets | <u>074,000</u> | <u>521,000</u> | <u>200,000</u> |
| Principal actuarial assumptions at the Statement of Financial averages): | Position date (ex | pressed as weighted 2012 | <u>2011</u> |
| Discount Rate at December 31 | 5.00% | 5.00% | 7.50% |
| Future Salary increases | 3.00% | 3.00% | 6.00% |
| The Company is expected to contribute \$24,200 to its defined Sensitivity of Present Value of Defined Benefit Obligation | benefit plan in f | ĭscal 2014. | |
| | 1% increase | 1% decrease | |
| Discount Rate Salary Growth | (274,000) 83,000 | 349,000 (75,000) | |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

12. Fixed Assets:

| Cost | Land and Building | Office <u>Improvements</u> | Computer <u>Equipment</u> | Furniture and <u>Equipment</u> | Total |
|---|-------------------------------------|-------------------------------|------------------------------|---|------------------------------------|
| Balance as at 1 January 2013 Additions Disposal | \$ 15,765,121 131,092 (2,956) | \$ 340,962 43,504 | \$ 526,525 21,035 | \$ 862,011 104,200 (71 <u>2</u>) | \$17,494,619 299,831 (3,668) |
| Balance as at 31 December 2013 | 15,893,257 | 384,466 | 547,560 | 965,499 | 17,790,782 |
| Accumulated Depreciation | | | | | |
| Balance as at 1 January 2013 Charge for the year Disposal | 306,652 149,453 (554) | 331,382 4,722 | 454,105 47,608 | 724,819 74,767 (712) | 1,816,958 276,550 (1,266) |
| Balance as at 31 December 2013 | 455,551 | 336,104 | 501,713 | 798,874 | 2,092,242 |
| Net Book Value | | | | | |
| Balance as at 31 December 2013 | \$ 15,437,706 | \$ 48,362 | \$ 45,847 | \$ 166,625 | \$15,698,540 |
| Balance as at 31 December 2012 | \$ 15,458,469 | 8 6,580 | \$ 72,420 | \$ 137,192 | \$15,677,661 |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

12. Fixed Assets (Cont'd):

| Cost | Land and Building | Office Improvements | Computer Equipment | Furniture and Equipment | Total |
|---|----------------------|------------------------|-----------------------|---|------------------------------------|
| Balance as at 1 January 2012 Additions Disposal | \$ 15,762,165 2,956 | \$ 333,122 7,840 | \$ 500,800 25,725 | \$ 831,041 54,515 (23,54 <u>5</u>) | \$17,427,128 91,036 (23,545) |
| Balance as at 31 December 2012 | 15,765,121 | 340,962 | 526,525 | 862,011 | 17,494,619 |
| Accumulated Depreciation | | | | | |
| Balance as at 1 January 2012 Charge for the year Disposal | 170,987 | 328,445 2,937 | 42,334 | 679,377 67,087 (21,645) | 1,590,580 248,023 (21,645) |
| Balance as at 31 December 2012 | 306,652 | 331,382 | 454,105 | 724,819 | 1,816,958 |
| Net Book Value | | | | | |
| Balance as at 31 December 2012 | \$ 15,458,469 | 8 6,580 | \$ 72,420 | \$ 137,192 | \$15,677,661 |
| Balance as at 31 December 2011 | \$ 15,591,178 | \$ 4,677 | 89,029 | \$ 151,664 | \$15,836,548 |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

13. Accounts Payable and Accrued Charges:

| | | 31 Dec | cember | |
|---|-----------|-------------|-----------|-------------|
| | | <u>2013</u> | | <u>2012</u> |
| Accounts payable and accrued charges | \$ | 307,077 | \$ | 226,190 |
| CUNA Insurance premium | | - | | 79,822 |
| CUNA Indemnity Insurance Plan | | 103,534 | | 88,275 |
| Suspense account | | 83,391 | | 46,180 |
| Apartment rental deposit | | 33,400 | | 28,400 |
| Member Special Deposit interest payable | | 264 | | 333 |
| Members' Education savings interest payable | | 146 | | 135 |
| Members' Christmas savings interest payable | | 160 | _ | 146 |
| | <u>\$</u> | 527,972 | <u>\$</u> | 469,481 |

14. Christmas Savings Plan:

The Christmas Savings Plan is a facility established for members. This Plan runs in a twelve (12) month cycle (November to October) and paid an interest of 2% per annum. This interest rate was revised by the Board of Directors and effective November 2012, the Plan pays an interest of 1% per annum.

15. Education Savings Plan:

The Education Savings Plan is a facility established for members. This Plan runs in a twelve (12) month cycle (June to May) and paid an interest of 2% per annum. This interest rate was revised by the Board of Directors and effective June 2012, the Plan pays an interest of 1% per annum.

16. Members' Savings and Pooled Funds:

| | | ember | |
|---|-----------|-------------|----------------------|
| | | <u>2013</u> | <u>2012</u> |
| Members' pooled fund and accrued interest | \$ | 4,196,707 | \$ 12,056,540 |
| Members' savings deposits | | 3,454,393 | 3,227,033 |
| Members' special deposit | | 484,001 | 631,160 |
| | <u>\$</u> | 8,135,101 | <u>\$ 15,914,733</u> |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

17. Employee Benefit Obligation:

| | | 31 De | cember |
|---|----------------|--------------------------|--------------------|
| | <u>2013</u> | 2012 (Restated) | 2011 (Restated) |
| Amount Recognised in the Statement of Financial Position | | | |
| Present value of the Defined Benefit Obligation Fair value of Plan assets | \$ 54,00 | 00 \$ 263,000 | \$ 232,000 |
| Liability recognised on the Statement of Financial Position | 54,00 | 263,000 | 232,000 |
| Net Amount Recognised in the Statement of Income | | | |
| Current service cost Past service cost | 5,00 (21,00 | , | 15,000 |
| Interest cost | 13,00 | 18,000 | 18,000 |
| (Income)/cost recognised in the Statement of Income | (3,00 | <u>0</u>) <u>34,000</u> | 33,000 |
| Net Amount Recognised in Other Comprehensive Income | | | |
| Experience (gains)/losses - Demographic Remeasurement (gains)/losses - Demographic | (193,00 | (14,000) - (30,000) | , , , |
| Remeasurement (gains)/losses - Financial | | 52,000 | |
| Actuarial (gains)/losses recognised in Other Comprehensive Income | (193,00 | <u>8,000</u> | (30,000) |
| Movement in Liability Recognised in the Statement of Financial Position | | | |
| Employee Benefit Obligation as at beginning of year | 263,00 | 232,000 | 239,000 |
| Net amount recognised in the Statement of Income | (3,00 | , | 33,000 |
| Net amount recognised in Other Comprehensive Income Contributions | (193,00 | , | (30,000) (10,000) |
| Controlloris | (13,00 | <u>(11,000)</u> | (10,000) |
| Employee Benefit Obligation as at end of year | \$ 54,00 | 00 \$ 263,000 | <u>\$ 232,000</u> |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

17. Employee Benefit Obligation (Cont'd):

Principal actuarial assumptions at the Statement of Financial Position date (expressed as weighted averages):

| | <u>2013</u> | <u>2012</u> | <u>2011</u> |
|---------------------------------|-------------|-------------|-------------|
| Discount Rate at 31 December | 5.00% | 5.00% | 7.50% |
| Future Medical Claims Inflation | 3.00% | 3.00% | 4.00% |

The Company is expected to contribute \$2,800 to its post retirement medical plan in 2014.

Sensitivity of Present Value of Defined Benefit Obligation

| | 1% increase | 1% decrease |
|------------------------|--------------|-----------------|
| Medical Inflation Rate | <u>9,000</u> | <u>(7,000</u>) |

18. Members' Shares Account:

In accordance with existing International Financial Reporting Standards and given the substance and nature of members' shares, this balance is accounted for as a liability and not as capital of the Credit Union. The Credit Union Bye Laws 12 (a) allows for the issue of an unlimited number of shares of \$5 each.

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

19. Reserve Fund:

The Co-operatives Act 1971 Section 47 (2) requires that at least 10% of the net surplus of the Society for the year be transferred to a Reserve Fund. In accordance with Bye-Laws 19 and 22 of the Credit Union, this reserve may be used only with the approval of the Commissioner for bad loans and loans and other losses sustained through extraordinary circumstances over which the Credit Union has no control.

20. Other Funds:

At a Special Meeting of the Board of Directors held on 21 February 2011, a decision was taken to establish the following funds from January 2011:

Building Fund for construction projects - \$100,000

Charitable Fund for charitable donations - \$ 50,000

Education Fund for educational programs - \$100,000

At a Meeting of the Board of Directors held on 30 January 2014, a decision was taken to increase the Education Fund to \$200,000 as at 31 December 2013.

21. Investment Re-measurement Reserve:

In accordance with IAS #39, the Board of Directors has created an investment re-measurement reserve which includes unrealised gains/losses on available-for-sale investments.

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

22. Related Party Transactions:

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial decisions.

Key management personnel are those persons having the authority and responsibility for planning, directing and controlling the activities of the Society.

A number of transactions are entered into with related parties in the normal course of business. These transactions were carried out on commercial terms at market rates.

Balances and transaction with related parties and key management personnel during the year were as follows:

| | 31 December | | |
|--|-----------------|----|-------------|
| | <u>2013</u> | | <u>2012</u> |
| Assets, Liabilities and Members' Equity | | | |
| Loans and other receivables | | | |
| Loans to directors, committee members, key management personnel | \$ 4,519,825 | \$ | 3,511,939 |
| Shares, deposits and other liabilities | | | |
| Directors, committee members, key management personnel | \$ 3,041,156 | \$ | 2,309,153 |
| Interest and other income | | | |
| Interest on loans - directors, committee members, key management personnel | \$ 305,956 | \$ | 210,619 |
| Key management compensation | | | |
| Short-term benefits | \$ 491,480 | \$ | 328,727 |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

23. <u>Fair Values</u>:

Fair value is the amount for which an asset could be exchanged, or a liability settled between knowledgeable, willing parties in an arm's length transaction. The existence of published price quotation in an active market is the best evidence of fair value. Where market prices are not available, fair values are estimated using various valuation techniques, including using recent arm's length market transactions between knowledgeable, willing parties, if available, current fair value of another financial instrument that is substantially the same and discounted cash flow analysis.

The following methods have been used to estimate the fair values of various classes of financial assets and liabilities:

a) Current assets and liabilities -

The carrying amounts of current assets and liabilities are a reasonable approximation of the fair values because of their short-term nature.

b) Members' Loans -

Loans are net of specific provisions for losses. These assets result from transactions conducted under typical market conditions and their values are not adversely affected by unusual terms. The inherent rates of interest in the portfolio approximate market conditions and yield discounted cash flow values which are substantially in accordance with financial statement amounts.

c) Investments -

The fair values of investments are determined on the basis of market prices available at 31 December 2013.

d) Members' deposits -

Members' deposits bear interest at rates that are not significantly different from current rates and are assumed to have discounted cash flow values which approximate carrying values.

24. Capital Risk Management:"

The Society manages its capital to ensure that it will be able to continue as a going concern while maximising the return to members, whilst providing value to its members by offering loan and savings facilities. The Society's overall strategy remains unchanged from previous years.

The capital structure of the Society consists of equity attributable to members, which comprises reserves and undivided surplus.

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

25. <u>Investment Income</u>:

| | 31 Dec | cember |
|---|---------------------|---------------------|
| | <u>2013</u> | <u>2012</u> |
| Interest on fixed deposits and savings accounts | \$ 449,500 | \$ 392,891 |
| Interest on current account | 9,951 | 14,249 |
| Gain on disposal of fixed assets | 15 | - |
| Gains on disposal of investments | 1,450,685 | 558,698 |
| CUNA commissions | 60,688 | 56,583 |
| Other investment income | 1,537,644 | 1,242,315 |
| | <u>\$ 3,508,483</u> | <u>\$ 2,264,736</u> |

26. <u>Miscellaneous Income</u>:

| | 31 December | | |
|----------------------------|-------------|-------------------|--|
| | <u>2013</u> | <u>2012</u> | |
| Loan processing fees | \$ 93,1 | 90 \$ 90,346 | |
| Rental income – Car park | 84,5 | 63,869 | |
| Rental income – Apartments | 368,5 | 326,000 | |
| Entrance fees | 1,8 | 365 1,395 | |
| Other income | 43,5 | 61,588 | |
| | \$ 591,6 | <u>\$ 543,198</u> | |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

27. <u>Administrative Expenses</u>:

| | 31 December | | | |
|---------------------------------|-------------|-------------|----|-------------|
| | | <u>2013</u> | | <u>2012</u> |
| Advertising and promotion | \$ | 33,956 | \$ | 39,073 |
| Annual general meeting | | 221,440 | | 206,259 |
| Audit fees | | 75,900 | | 75,900 |
| Bad and doubtful debts | | 672,665 | | 60,000 |
| Bank charges | | 17,507 | | 15,344 |
| Cable expenses (Flow) | | 3,624 | | 3,588 |
| Car park expenses | | 800 | | - |
| Computer expenses | | 35,144 | | 27,538 |
| CUNA premiums | | 1,101,858 | | 1,001,121 |
| Electricity | | 27,037 | | 30,370 |
| Insurance | | 59,132 | | 55,758 |
| Investment Commissions and Fees | | - | | 2,454 |
| Legal and professional fees | | 34,047 | | 8,690 |
| Maintenance | | 94,459 | | 113,047 |
| Member relation expense | | 11,650 | | 11,185 |
| Office expenses | | 146,016 | | 64,785 |
| Postage and courier | | 18,229 | | 17,071 |
| Printing and stationery | | 79,542 | | 86,311 |
| Rates and taxes | | 10,052 | | 9,377 |
| Security | | 73,519 | | 69,784 |
| Subscriptions | | 1,411 | | 1,155 |
| Telephone and internet | _ | 83,902 | | 105,436 |
| | \$ | 2,801,890 | \$ | 2,004,246 |

28. Board and Committee Expenses:

| | 31 December | | | |
|---|-------------|---------------------------------------|-----------|---------------------------------------|
| | | <u>2012</u> | | |
| Committee stipend allowance Committee meeting expenses Honorarium Sport Committee expenses | \$ | 75,300 34,025 189,745 73,125 | \$ | 73,200 17,756 156,896 79,978 |
| | <u>\$</u> | 372,195 | <u>\$</u> | 327,830 |

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

29. Fund Expenses:

| | 31 December | | | |
|--|-------------|----------------------------|-----------|----------------------------|
| | | <u>2013</u> | , | <u>2012</u> |
| Charity Fund expenses Education Fund expenses Retirees Fund expenses | \$ | 10,158 78,691 23,965 | \$ | 13,700 91,789 23,503 |
| | <u>s</u> | 112,814 | <u>\$</u> | 128,992 |

30. Interest on Members' Savings and Pooled Funds:

| | 31 December | | |
|---|---------------------------------------|---------------------------------------|--|
| | <u>2013</u> | <u>2012</u> | |
| Interest on members' savings and pooled funds Special deposit interest Education savings plan interest Christmas savings plan interest | \$ 127,243 4,632 1,520 5,583 | \$ 389,849 5,113 1,757 8,335 | |
| | <u>\$ 138,978</u> | <u>\$ 405,054</u> | |

31. Personnel Costs:

| | | <u>2013</u> | | 2012 (Restated) |
|--|----|-------------|----|------------------------|
| Contract services | \$ | 32,440 | \$ | |
| Employee Benefit Asset/Obligation – IAS #19 adjustment | | (203,000) | | (209,000) |
| Group life insurance | | 11,496 | | 13,542 |
| Incentives and bonuses | | 127,350 | | 115,250 |
| Medical insurance plan | | 29,063 | | 22,642 |
| National Insurance scheme | | 104,135 | | 91,266 |
| Pension fund | | 27,226 | | 30,818 |
| Salaries | | 1,369,740 | | 1,222,408 |
| Subsistence | | 732 | | 1,102 |
| Training | | 33,542 | | 19,818 |
| Travelling | | - | | 10,615 |
| Uniforms | _ | 20,902 | _ | 2,371 |
| | | | | |

31 December

\$ 1,352,281

\$ 1,553,626

NOTES TO THE FINANCIAL STATEMENTS Continued

FOR THE YEAR ENDED 31 DECEMBER 2013

32. Net Actuarial (Loss)/Gain on Employee Benefit Assets /Obligation:

| | 31 December | | |
|---|--------------------------------|-----------------------|--|
| | <u>2013</u> | <u>2012</u> | |
| Actuarial (loss)/gain on Employee Benefit Asset Actuarial gain/(loss) on Employee Benefit Obligation | \$ (281,000) <u>193,000</u> | \$ 338,000 (8,000) | |
| | <u>\$ (88,000)</u> | \$ 330,000 | |

STATEMENT OF RECEIPTS AND PAYMENTS FOR DECEMBER 2013

| RECEIPTS | 2013 | 2012 |
|-------------------------------------|------------|------------|
| Carpark | 103,389 | 68,525 |
| Cuna FIP Deposit | 599,150 | 560,213 |
| Entrance Fees | 1,860 | 1,370 |
| Exmembers account | 0 | 112 |
| FIP Commissions | 90,530 | 46,976 |
| FIP Claims Receivable | 119,921 | 359,422 |
| Int. on Fixed Deposit Investments | 127,596 | 318,770 |
| Interest Receivable - Shares | 328,654 | 249,145 |
| Interest on Current Accounts | 9,951 | 14,249 |
| Investment Income | 389,072 | 413,885 |
| Loan Interest | 8,756,043 | 8,280,201 |
| Loan Repayments | 25,271,261 | 25,625,615 |
| Members' Special Deposit | 764,898 | 797,316 |
| Members' Christmas Savings Plan | 1,114,465 | 1,066,026 |
| Members' Education Savings Plan | 303,695 | 292,557 |
| Members' Savings Deposits | 4,388,482 | 4,650,705 |
| Miscellaneous Income | 122,899 | 128,200 |
| New Members - Pending | 8,120 | 1,140 |
| Receivables - Gift Vouchers | 60,850 | 222,300 |
| Rental - Income apartment | 375,798 | 320,000 |
| Retiree's Activity Account | 4,232 | 2,354 |
| Share/Bond/Fixed Deposit Investment | 16,356,086 | 10,312,514 |
| Sundry Debtors | 2,579 | 1,565 |
| Shares Purchased | 25,710,291 | 18,833,305 |
| Suspense Account | 138,272 | 103,875 |
| TOTAL RECEIPTS | 85,148,094 | 72,670,339 |
| PAYMENTS | | |
| Annual General Meeting Expenses | 219,940 | 211,731 |
| Audit Fees | 75,900 | 69,000 |
| Bank Charges | 17,740 | 15,769 |
| Dividends Distributed | 2,359,556 | 2,516,454 |
| Cable | 3,624 | 3,588 |
| Carpark - Rent charges | 10,316 | o (|
| Charitable Fund | 12,311 | 13,700 |
| Committee Meeting Exps | 33,845 | 23,765 |
| Committee Stipend | 70,080 | 56,175 |
| Computer Operating Exps. | 16,394 | 7,513 |
| Contract Services | 0 | 15,948 |
| CUNA LP/LS Premiums | 1,190,133 | 997,758 |
| CUNA FIP Claims | 150,264 | 350,000 |
| CUNA Premiums FIP | 612,325 | 570,790 |
| Education Fund/Course Fees Expenses | 193,337 | 103,635 |
| Electricity | 37,432 | 52,430 |
| Equipment Maintenance | 45,495 | 38,226 |
| Honorarium | 156,896 | 136,406 |
| | | 55,758 |
| Insurance Charges | 59,132 | 00,700 |
| Insurance Charges Internet charges | 15,285 | 13,836 |

STATEMENT OF RECEIPTS AND PAYMENTS FOR DECEMBER 2013

| PAYMENTS | 2013 | 2012 |
|---------------------------------------|-------------|------------|
| Members' Christmas Savings Plan | 1,124,047 | 1,087,543 |
| Member Relation Services | 11,649 | 11,185 |
| Members' Education Savings Plan | 293,906 | 272,280 |
| Members' Savings Deposits W/drawn | 8,847,924 | 4,068,831 |
| Members's Special deposit | 1,384,451 | 1,211,922 |
| Members' Payment Protector | 0 | 2,693 |
| Office & General Expenses | 101,968 | 64,218 |
| Personnel cost | 1,500,718 | 1,355,362 |
| Postage/Courier Services | 18,229 | 16,691 |
| Printing & Stationery | 78,712 | 88,933 |
| Purchase of Fixed Assets | 288,564 | 76,022 |
| Prepayments | 30,348 | 40,975 |
| Purchase of Investments | 20,880,997 | 9,769,270 |
| Rates & Taxes | 24,017 | 19,571 |
| Retirees Fund Expenses | 23,965 | 25,967 |
| Repairs and maintenance | 110,035 | 121,946 |
| Security Expenses | 228,838 | 203,612 |
| Shares Withdrawn | 9,448,040 | 5,481,294 |
| Subsistence | 732 | 2,977 |
| Subscriptions | 1,155 | 1,155 |
| Sundry Debtors | 0 | 2,937 |
| Suspense account | 78,405 | 22,243 |
| Sports & Cultural committee | 74,185 | 80,122 |
| Telephone Charges | 68,872 | 99,027 |
| Travel Exps./Allow | 0 | 10,615 |
| Ex-Member | 0 | 228 |
| TOTAL PAYMENTS | 91,770,114 | 65,926,220 |
| NET SURPLUS / (DEFICIT) | (6,622,021) | 6,744,119 |
| CLOSING BALANCE | 10,578,677 | 17,200,700 |
| REPRESENTED BY: | | |
| Petty Cash Control | 2,000 | 2,000 |
| Cashier | 5,000 | 5,000 |
| RBTT Bank Dividend Account | 14,484 | 26,039 |
| RBTT Bank Disbursement Account | 4,169,608 | 7,077,789 |
| Cash in Transit | 282,410 | 359,927 |
| Second Scheme | 1,194,348 | 5,152,768 |
| US Money Market | 2,468,119 | 2,566,002 |
| Savinvest Structure | 1,317,260 | 1,294,117 |
| Due from member companies | 1,125,448 | 717,058 |
| • | 10,578,677 | 17,200,700 |



BUDGET PROJECTION FOR THE YEAR 2014

| INCOME | BUDGET | ACTUAL | BUDGET |
|--|------------|------------|------------|
| <u></u> | 2014 | 2013 | 2013 |
| Interest on Loans (Personal, Vehicle & Comp) | 8,244,927 | 7,948,316 | 8,402,916 |
| Mortgage Interest | 1,077,462 | 1,079,227 | 1,008,664 |
| Soft Loan Interest | 46,846 | 27,218 | 47,381 |
| Miscellaneous | 0 | 24,210 | 0 |
| Carpark | 82,885 | 84,546 | 71,952 |
| Gain on Foreign Exchange | 0 | 21,198 | 0 |
| Loan Processing fees | 97,858 | 93,190 | 88,500 |
| Gain/(Loss) on Disposal Assets/Inv. | 0 | 1,450,700 | 0 |
| Pension Fund Plan (IAS 19) | 0 | 448,000 | 300,000 |
| Fixed Deposit Interest | 478,503 | 449,500 | 334,708 |
| Interest on Current Accounts | 11,020 | 9,951 | 14,961 |
| FIP Commission | 61,293 | 60,688 | 49,324 |
| Investment Income | 776,115 | 1,399,961 | 960,744 |
| Dividends from Share Investments | 435,965 | 229,732 | 252,000 |
| Rental Income | 390,000 | 368,519 | 342,300 |
| TOTAL INCOME | 1,1702,874 | 13,694,956 | 11,873,450 |
| Administrative Expenses: | | | |
| Salaries / Wages | 1,340,589 | 1,369,740 | 1,353,000 |
| Incentive Bonus | 168,881 | 127,350 | 134,000 |
| Pension Fund Contribution | 49,980 | 27,226 | 39,548 |
| Staff Insurance & N.I.S. | 162,381 | 144,693 | 144,139 |
| Staff Uniforms | 0 | 20,902 | 25,000 |
| Staff Training | 60,000 | 33,542 | 30,000 |
| Travel Allowances | 0 | 0 | 10,000 |
| Finance Costs: | | | |
| Interest on Mem. F/Deposits | 42,950 | 127,243 | 315,000 |
| Interest on Mem. Christmas Fund | 6,000 | 5,583 | 10,400 |
| Interest on Mem. Education Fund | 1,800 | 1,520 | 2,500 |
| Interest on Special Deposit | 4,880 | 4,632 | 6,350 |
| Operational Expenses: | | | |
| A.G.M. Expenses | 230,013 | 221,440 | 215,000 |
| ANSA Group Sports | 15,000 | 0 | 0 |
| Audit Fees | 75,900 | 75,900 | 75,900 |
| Bad & Doubtful Debts | 100,000 | 672,670 | 100,000 |
| Bank charges | 15,832 | 17,507 | 16,116 |
| Cable | 3,588 | 3,624 | 3,600 |
| Charitable Fund Expenses | 14,400 | 12,311 | 14,400 |
| Committee Meeting Expenses | 29,924 | 34,025 | 24,960 |
| Committee Meeting Stipends | 76,185 | 75,300 | 76,860 |



BUDGET PROJECTION FOR THE YEAR 2014 Continued

| | BUDGET | ACTUAL | BUDGET |
|------------------------------------|-----------|-----------|-----------|
| | 2014 | 2013 | 2013 |
| Computer Expenses | 33,523 | 35,144 | 28,920 |
| Contract Services | 32,250 | 32,440 | 32,760 |
| CUNA premiums | 1,200,000 | 1,101,858 | 1,051,200 |
| Depreciation | 319,200 | 276,550 | 282,000 |
| Diminution of Investments | 100,000 | 92,049 | 100,000 |
| Education Fund Expenses | 200,000 | 131,887 | 109,200 |
| Electricity | 42,000 | 36,532 | 30,000 |
| Employee Benefit | 30,000 | 245,000 | 30,000 |
| Equipment Maintenance | 22,543 | 45,495 | 30,000 |
| Honorarium Expenses | 192,000 | 189,745 | 156,000 |
| Insurance | 44,389 | 59,132 | 59,132 |
| Internet | 13,800 | 13,872 | 22,560 |
| Loss/Gain on Foregin exchange | 4,800 | 0 | 4,800 |
| Legal & Professional Expenses | 73,780 | 34,047 | 34,500 |
| Marketing, Advertising & Promotion | 75,000 | 33,956 | 75,000 |
| Member Relations | 6,000 | 11,650 | 12,000 |
| Office & General Expenses | 81,819 | 90,667 | 65,400 |
| Postage & Courier expenses | 17,940 | 18,229 | 17,940 |
| Printing & Stationery | 85,123 | 79,542 | 80,000 |
| Rates & Taxes | 10,841 | (14,421) | 23,115 |
| Rent Charges - Car Park | 0 | 800 | 0 |
| REPAIRS AND MAINTENANCE | | | |
| Office | 21,762 | 72,686 | 66,000 |
| Apartment Building | 24,153 | 40,954 | 18,000 |
| Sagan Drive | 7,200 | 6,000 | 7,200 |
| Dundonald Street | 1,800 | 1,505 | 3,600 |
| Retirees Fund Expenses | 30,000 | 23,965 | 25,300 |
| Security | 233,369 | 234,223 | 327,072 |
| Subscriptions | 1,411 | 1,411 | 2,990 |
| Subsistence allowance | 1,200 | 732 | 1,200 |
| Sports Committee Expenses | 100,000 | 73,125 | 100,000 |
| Telephone | 64,167 | 70,030 | 70,000 |
| TOTAL EXPENSES | 5,468,372 | 6,014,013 | 5,462,662 |
| NET SURPLUS | 6,234,502 | 7,680,943 | 6,410,788 |



RESOLUTIONS

- 1. BE IT RESOLVED that in accordance with Bye Law #19 (b) a dividend of five point thirty eight percent (5.38%) be approved and paid to members on their shareholdings for the period of 2013 and that such dividend be credited to Loan/Interest Account of those members who's Loan Accounts have become delinquent.
- 2. BE IT RESOLVED that the firm Pannell Kerr Foster Accountants & Business Advisors be retained as Auditors for AMGECU for the year ending 31st December 2014.
- 3. BE IT RESOLVED that an honorarium of \$196,767.30 be declared being approximately 2.5% of the Net Surplus to be shared among the Board of Directors, Elected and Appointed Committees.

Payment of Dividends

Dividends will be paid/credited on or before 14th April 2014



AMGECU DIRECTORY

Registered: 28th March 1956 / Registration #239

Office: 4 Borde Street, Port of Spain Postal Address: P.O. Box 1587, Port of Spain

Telephone/Fax: (868) 627-2907, 627-1054, 623-2397, 624-4464

(868) 782-3922, 782-3983

E-Mail: amgecu@flowtrinidad.com

Website: www.amgecu.com

Staff

Mrs Beverly Williams-Young General Manager

Ms. Deborah Celestine York Accountant/Office Manager

Mrs C. Vidya Ramsawak-Abdool Senior Credit Officer

Ms Felicia Reviero Administrative Services Officer (Ag)
Ms Feleena Jones Administrative Services Assistant

Ms Esha Ann Daniel System Administrator
Mrs Audra Paul-Farris Accounting Assistant

Mr Michael Hope Accounts/Insurance Clerk (Ag)

Ms M. Vashti Sooknanan Loans Customer Service Representative II

Mrs Stephanie Hutchinson-Billy Loans Customer Service Representative I (Ag)

Mrs Boniface Cumberbatch Computer Operator (Ag)

Mr Carlon Alleyne Cashier

Ms Nicole Hernandez Debt Recovery Representative

Ms Marsha Wallace Receptionist/Customer Service Representative

Mr Ronald Contaste General Services Assistant (Ag)

Mr Naipaul Sookhan Courier/Office Assistant

Office Hours: 7:30a.m. – 4:00p.m.

Credit Committee Meetings: Tuesdays at 5:00p.m.

N.B: The Credit Union now offers same day loan processing up to \$100,000.00. Members should provide the following supporting documents with their loan application their pay slip, job letter, utility bill and evidence/estimate (where applicable).



